



Health and Housing: Collaborations to Support Patients who are Homeless

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Family Health Centers of San Diego

CIE Summit: Health & Housing: Collaborations
to Support the Homeless

April 25, 2019

Family Health Centers of San Diego

Mission:

Family Health Centers of San Diego is dedicated to providing caring, affordable, high-quality health care and supportive services to everyone, **with a special commitment to uninsured, low income and medically underserved** persons.

- One of the 10 largest FQHCs in the country
- Provide care to 210,000 unique patients through 935,000 encounters annually
- Joint Commission accredited & NCQA accredited PCMH



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Service Highlights

- 41 sites of care and 23 primary care clinics in SD County
- 8 dental and 3 vision clinics
- One of the largest behavioral health providers in the county
- Comprehensive substance use treatment
- Homeless services
- HIV and hepatitis C services
- Older adult services and PACE
- HIV and hepatitis screening/treatment
- Cardiology, dermatology, podiatry, physical rehabilitation services, endocrine, ENT, hepatology and rheumatology



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Hospital Transitions of Care

- Sustained working relationships with 8 hospitals
- Discharge planning and seamless patient transitions
- Appointments made through dedicated appointment lines and *ER Connect*
- Reduce inappropriate hospital ED revisits/readmits
- SB-1152 compliance and implementation support
- Case management and homeless support services



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Hospital Referral Pathways

Post-Hospital Follow-Up Care:

1. Timely follow up with a primary care provider
2. Mental health expedited screening assessment followed by therapy, psychiatry, SUD and case management services
3. Infectious disease screening



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Homeless Services

- In 2018, FHCSD served **26,654** patients who reported currently experiencing homelessness
- **San Diego Bridge Shelters**
 - FHCSD provides comprehensive wraparound services on-site at two of the three shelters:
 - Mobile Medical Unit
 - Mental health
 - Patient engagement/benefits enrollment
 - Assisted referrals to other FHCSD homeless services
 - Vaccination blitzes in conjunction with public health services



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Homeless Services

- **San Diego Misdemeanants at Risk Track (S.M.A.R.T.)**

- Substance use disorder treatment
- Intensive case management
- Housing navigation

- **Navigation Center**

- Former skydiving building (14th & Imperial)
- Homeless outreach, case management and navigation
- Diversion and family reunification
- Medical, mental health and substance use disorder services
- Legal, employment, job training and benefit assistance
- Serves as a hub for homeless and social service providers to connect with clients



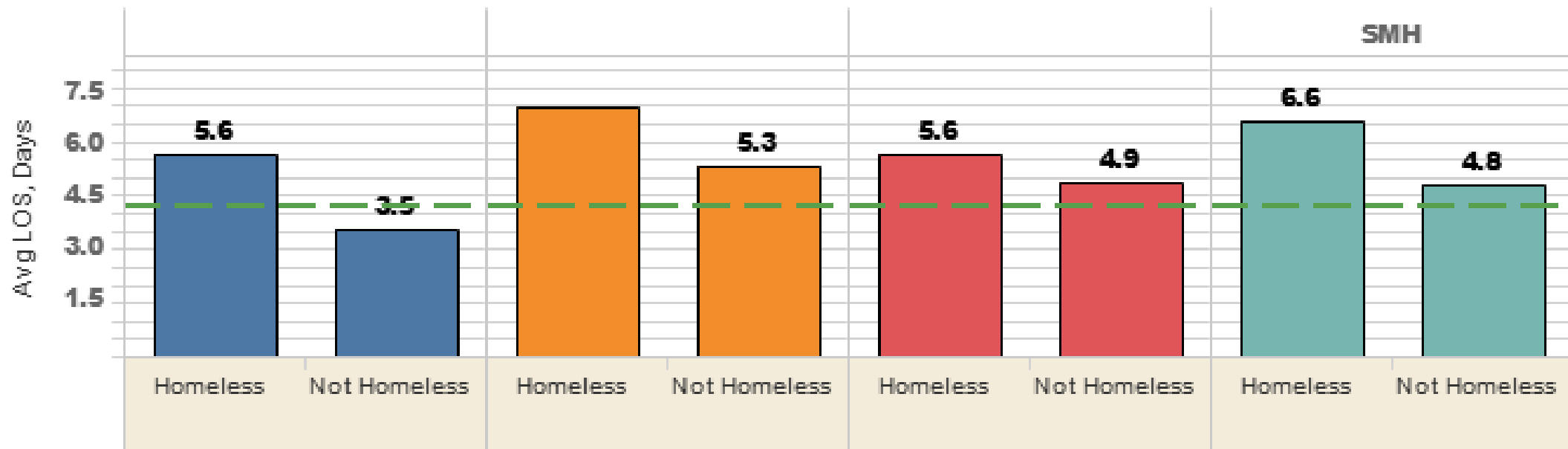
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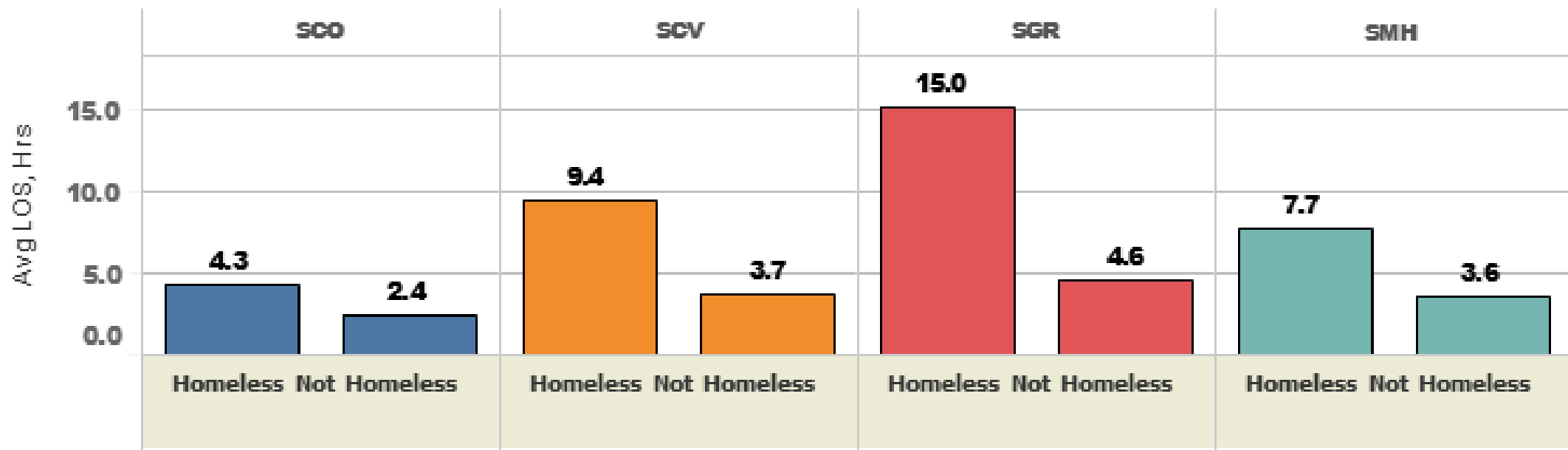
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Thank you!



ED Average Length of Stay, Homeless vs. Non-Homeless



	EXP HOMELESSNESS	HOUSED
<i>Mean</i>	55.5	72.9
<i>Mode</i>	68.0	88
<i>S-Dev</i>	11.9	15.0
<i>n</i>	24	1946