

# Strengthening Families: A 2Gen Perspective

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# Session Reminders

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- All participant lines are muted and videos are disabled upon entry.
- Please keep your audio and video off unless otherwise requested by presenters.

## **Engage with Us!**

- We invite you to submit content-related questions in the Q&A section on your screen or offer ideas, comments, and suggestions in the Chat section.

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# Strengthening Families: A 2Gen Perspective





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Service**



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# Introductions

**Name**

**Role/Title**

**Agency**

**What's your interest in this session?**

# Where most of us are

- Health and social services have traditionally been funded and designed to meet specific needs for an individual
- Interventions typically have "a who and a what" to their structure
- Service delivery systems are most often oriented towards individuals
  - Program evaluation and outcomes
  - CRM/EHR record design
  - Funding and program eligibility
  - Client consent

# Breaking the Mold

- The 2Gen perspective is the next evolution of the conceptual framework
- To build on individual strengths is to also build on family strengths, and to identify and address an individual's need is to understand and respond to family needs.
  - Individuals do not live in vacuums
  - Builds on effective interventions are holistic interventions
  - Social determinants of health = social determinants of social functioning

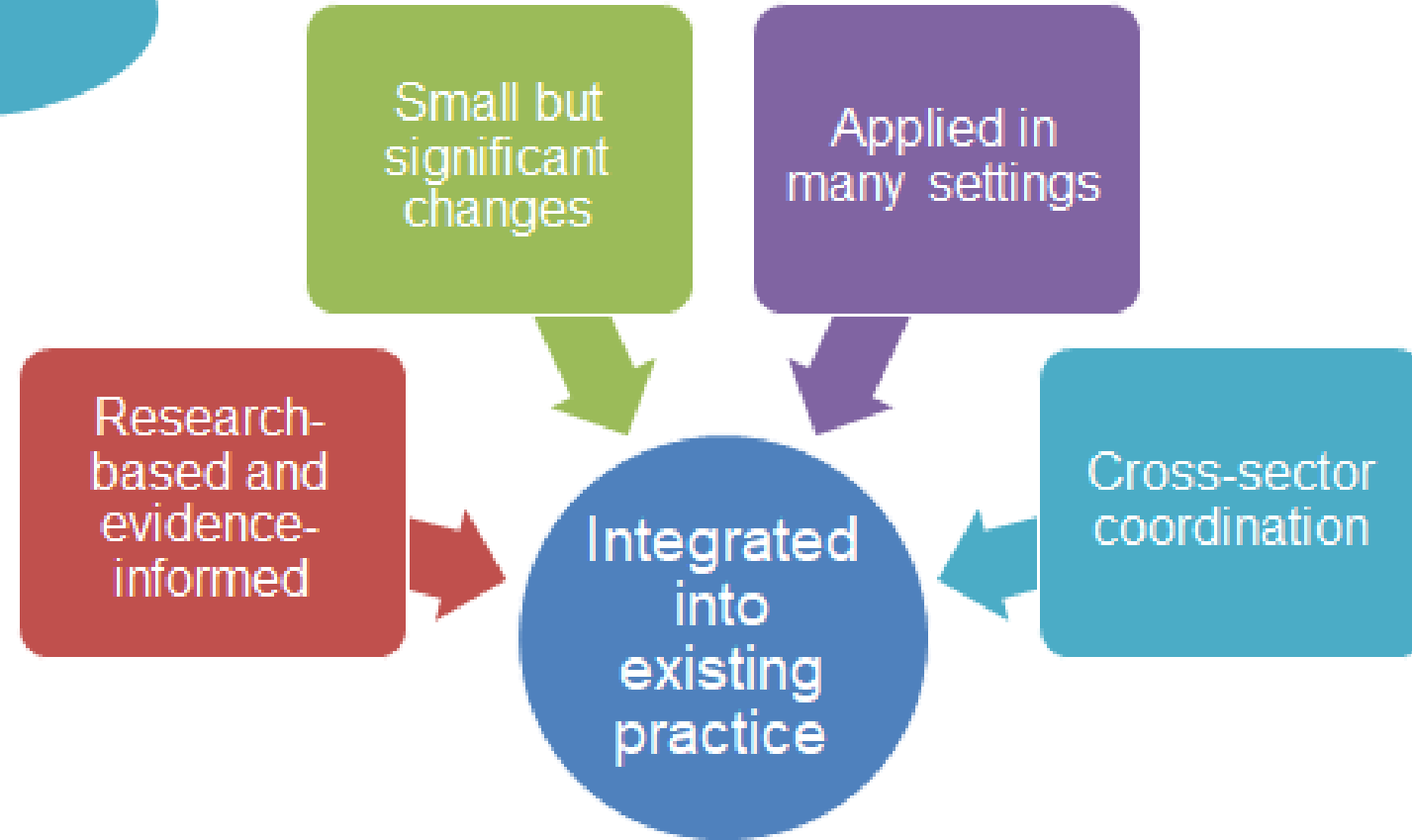


# Strengthening Families Framework

- Individual and family strengths
- Strengthening Families & Protective Factors
- SDOH crosswalk

# An approach, not a program

Big Idea  
#1



CENTER FOR THE STUDY  
OF SOCIAL POLICY'S

strengthening families

A PROTECTIVE FACTORS FRAMEWORK

# Strengthening Families through Protective Factors



**Parental Resilience**



**Social Connections**



**Knowledge of Child Development**



**Social and Emotional Competence**



**Concrete support in times of need**

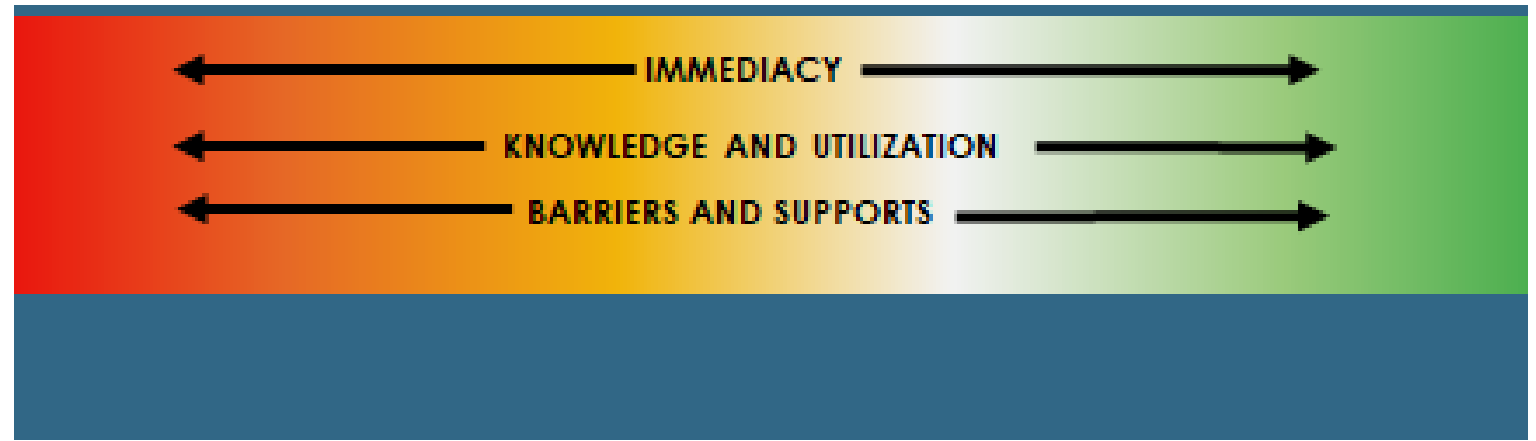
# Social Determinants of Health



## 14 Domains: Risk Rating Scale



**CRISIS**   **CRITICAL**   **VULNERABLE**   **STABLE**   **SAFE**   **THRIVING**





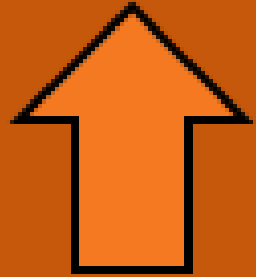
**Partners in Prevention:  
A Paradigm Shift**



## THEORY OF CHANGE



Increase  
protective  
factors



Increase  
family wellness  
& well-being



Decrease  
likelihood of  
child  
maltreatment

To increase protective factors, we will:

- More consistently assess family strengths and needs
- Link families to supports when, where and how they want them
- Improve coordination between services, programs, agencies
- Build adult and agency capacity to increase family wellbeing



# San Diego 2Gen Collaborative

# 2Gen Collaborative Referral Pathway

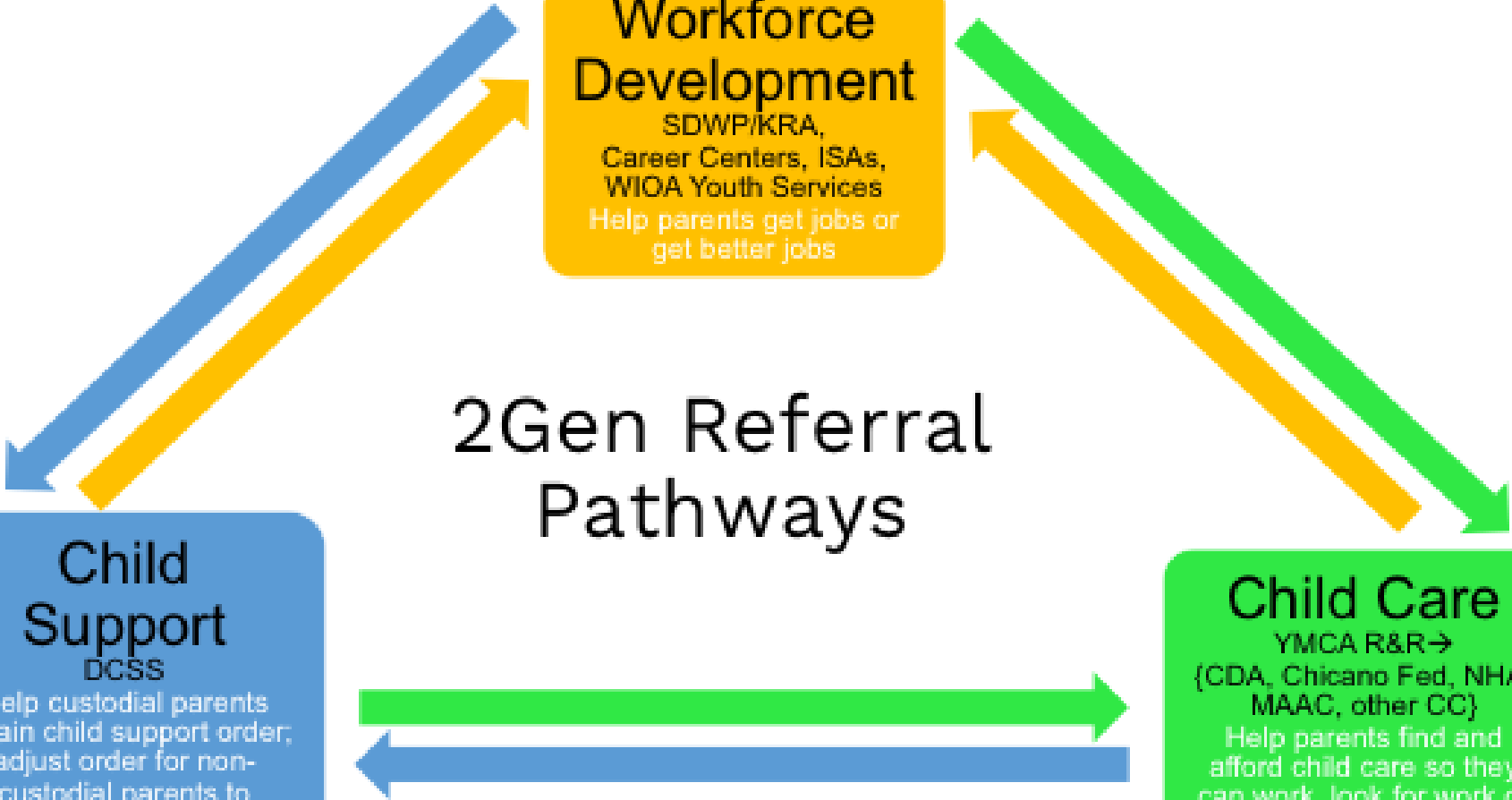


**Workforce Development**  
SDWP/KRA,  
Career Centers, ISAs,  
WIOA Youth Services  
Help parents get jobs or  
get better jobs

## 2Gen Referral Pathways

**Child Support**  
DCSS  
Help custodial parents  
obtain child support order;  
adjust order for non-  
custodial parents to  
remove barrier to  
employment

**Child Care**  
YMCA R&R →  
{CDA, Chicano Fed, NHA,  
MAAC, other CC}  
Help parents find and  
afford child care so they  
can work, look for work or  
go to school





# Equity and the 2Gen perspective



- A 2Gen perspective to health and social services is a social justice perspective
  - Vulnerable families, ACEs, and those most affected
- Lack of accounting for family needs disproportionately affects women, and particularly working single-parent women
- Employees whose job does not offer flexible work schedules or paid time off are most affected

The New York Times

## Real Life Horror Stories From the World of Pandemic Motherhood

'I have been given two options: either resign or get fired.'

By **Joan C. Williams**

Ms. Williams runs the Center for WorkLife Law at the University of California, Hastings College of the Law.

Aug. 6, 2020



***"We're in this mess because, even before coronavirus, the legal protections for working mothers consisted of a convoluted matrix of federal, state and local laws."***

# Equity and the 2Gen perspective



## Health and Social Service Providers

- Moving towards a 2Gen perspective for employees
- A 2Gen program design for our clients and patients:
  - Reducing barriers to access supportive services
- Changing systems

# CIE: A Part of the Solution

- CIE as a Technical Solution
  - Shared, holistic record
  - Aligned infrastructure
  - Shared values/vision and approaches
  - Example use case: 2Gen collaborative referral pathway

# Lessons Learned:

- Agency readiness
- Agency and community capacity
- Prioritization & commitment
- Collaborative timing & alignment
- System technology
- Funding, program design, reporting and processes

# Discussion

- What are your initial thoughts and reactions?
- What 2Gen or Strengthening Families activities are happening within your agency or community?
- If not, what opportunities do you see for this type approach?
- How do you/ could use a CIE in support of this work?



**Questions?**

# THANK YOU!

**What's Next:**

**9:45am - 10:15am**

**Coffee Break Sponsored by Aetna and Blue  
Shield of California Promise Health Plan**

