



CIE Partner Inclusion Policy

Description: This document outlines CIE Network Partners conditions to participate within the CIE, including organizational status, reputational elements, reporting expectations, and service provision.

CIE Network Partner Inclusion Conditions:

- Must have a signed BAA and PA
- Must not deny service on the basis of race, sexual orientation, religious beliefs, or national origin; or violate any local, state, or federal laws or regulations
- Must be an entity with a legal status
- Must supply proper documentation (i.e. proof of 501(c) 3 tax-exempt status or IRS/Department of treasury letterhead, business license, etc.)
- Must be licensed (in areas where licensing standards exist)
- Must have a satisfactory grade on the Better Business Bureau website or other reputable consumer regulating agencies
- Services must be provided to the community at large within program eligibility guidelines
- Must not engage in fraudulent or illegal activities
- Must not misrepresent their services in any way
- Must not be legally obligated (outside of regular mandated abuse reporting) to act on available information to pursue legal recourse
- The viewing and use of client data must only be for the purpose of client-benefitting from service delivery, care coordination
- Must be willing to share standard operating procedures of service delivery and have quality assurance measures in place
- Must not engage in predatory activities including but not limited to spamming, misleading or coercing clients into receiving services they are not interested in or in need of