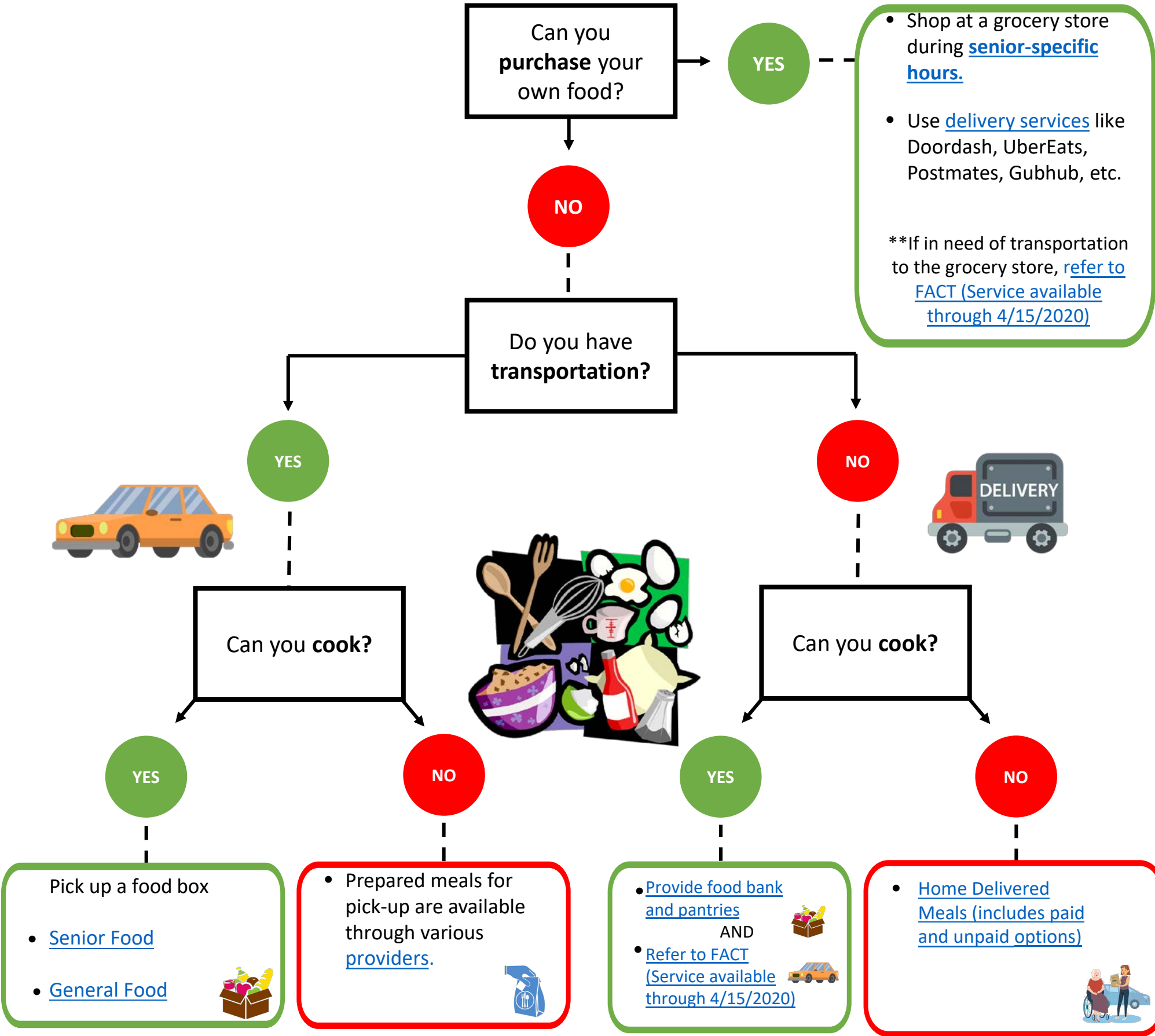


# Work flow: Food resources for adults 60 and older

Individuals age 60+ and people of any age who have underlying medical conditions may be at higher risk for more serious complications from COVID-19. For this reason it is important to consider alternative ways of acquiring food either through family, social, or commercial networks.

**\*Please Note:** All the underlined text below is a hyperlink to additional resources. Be sure to verify eligibility requirements and narrow your searches by location per caller.



**If a Direct Referral is available:**

1. Look up the client's profile

\*If no profile exists, complete a telephonic Authorization and create a new profile

2. Send the Referral

*\* [Click here for a copy of the telephonic authorization](#)*

**COVID-19 Food Delivery**  
[Jewish Family Service \(JFS\) of San Diego](#)

Delivers prepared foods to seniors ages 65 and older who do not have access to transportation, unable to... Eligibility

*Direct Referral example*

Direct Referral: ☒

2-1-1

Add Referral

For additional information on COVID19, visit: [211sandiego.org](https://211sandiego.org)  
[Transfer callers with COVID19 symptoms to the Nurse Triage Line](#)  
[Transfer callers with more food needs to the General Line](#)