



# CIE National Community Council Meeting Summary

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# CIE Community Council

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# Agenda

- Welcome & Introductions (Energizer)
- National Priorities
- Intention and Group Charter
- Topics for 2021
- Closing Remarks and Homework

# Welcome & Introductions



# Introductions



**Karis Grounds**  
VP of Health & Community  
Impact  
CIE San Diego



**Beth Johnson**  
Senior Consultant,  
Strategic Initiatives  
CIE San Diego



**Artair Rogers**  
Director of CA Programs,  
Health Leads



# Energizer

Name & Organization

Who is represented in your Community Information Exchange?

How can we use CIE to meet the issues of today, particularly the intersecting crises we are experiencing today?



# National Priorities

- Reclaiming the Name
- Leading with Community Issue Brief
- CIE Data Equity Framework
- Do No Harm Initiative
- CIE National Community Council & CIE National Advisory Board
- Community Mentoring and Consulting



# Intention/Charter

**Feedback Welcome!**

## PURPOSE

- Share and address real-time issues within communities that are building/using a Community Information Exchange (CIE)
- Identify lessons learned, approaches, and strategies to leverage CIE
  - Elevate community voice and shared power
  - Promote data ownership
  - Sustain and monetize an equitable system
- Collaborate on new resources, tools, and policy recommendations to advance the field as needed

## MEETINGS

- Co-facilitated by 211 San Diego and Health Leads
- Quarterly meetings attended by community representative
- Topics will be shared in advance
- Advising the CIE National Advisory Board with recommendations as appropriate

## REPRESENTATION/ATTENDEES

- Representatives building, stewarding or participating in a community information exchange
- Opportunities to involve community partners and other stakeholders as needed



# Expectations

## **As a Community Council Representative you are expected to:**

- Understand the difference between community-driven and family-focused, person-centered approach vs. technology-focused solution
- Attend scheduled meetings and identify an alternative representative from your organization if you are unable to participate
- Meaningfully engage in conversation via web-enabled meetings, surveys, or written feedback, as requested
- Be the change agents for CIE within your communities
- Ensure access to community organizers so their perspectives may be included in discussion

## **You will have the opportunity to:**

- Nominate another team member or rep from organization for future meetings (BIPOC or high-risk population, those impacted by services) as needed
- Participate in working groups



# 2021 Topics for Discussion

Community Priorities and Community Needs over the next 6 months



# Primary Themes & Reflections

- Shared Governance and Power
- Community Voice, Equity, Inclusion
- Sustainability
- Interoperability, Data Ownership, and Sharing



# Suggestions from Group on Workgroup/Tracks

- **Community Voice (Susan, John, Sara)**
  - Achieving equal buy-in and voice from non-health sectors and CBOs vs. health systems focused
  - To what extent can focus groups and other anthropological models capture input that supports development?
  - Fear of decision-making leaving communities without voice/say
  - Where do you start? What is the start of the conversation? How do you synthesize the information for CIE planning and governance?
- **Data Interoperability/Integration**
  - Orient communities about software vendors and options
- **Sustainability/Resourcing**
- **Community Data Governance (Susan, Sara)**
  - Not technical data flows, rather who gets access to data, how, and under what circumstances
  - How does community access and use the data?
  - How are conflicts mediated?
- **Use of Single/Shared Assessment**
- **Consent**



With respect to building or stewarding a CIE, what are some present issues or challenges you are experiencing within your community?

What potential workgroups would you be interested in participating in to address key issues or trends?

What are the most helpful resources or activities to move your CIE work forward (toolkit, webinars, policy recommendations, etc)?

# Feedback on Questions

- Webinar on use cases
- Sharing documents from community projects that are up and functioning
- Webinars/issue briefs on best practices
- Highlighting agencies that are excelling with a particular component of CIE model
- Providing a letter of recommendation or certificate to communities that demonstrates they are a leading organization and prepared to steward a CIE
- Case studies on current CIE initiatives and their impacts
- Webinars with different partners and how they actually use the CIE, showcasing real policies and procedures that work
- Webinar on consent, actively managing consent, and legal barriers for shared information
- CIE membership model
- Webinar or issue brief on types of harm that can result from this kind of work and how to prevent
- Balancing business needs and respecting community voice
  
- \*Share HealthierHere resource on Tribal Data Sovereignty: <https://www.healthierhere.org/a-discussion-on-sovereignty-equity-and-the-health-of-indigenous-peoples/>



# Closing Remarks & Next Steps

Additional Nominations (Who is missing?)



# Next Steps from Team

- Next CIE Community Council Meeting to be scheduled in April 2021
- CIE Community Council will email out a survey to share more about what each community is doing and smaller group workgroups



THANK YOU!

