

Community
Information
Exchange®

CIE PARTNER NETWORK MEETING

October 28, 2021
9:00 AM – 10:15 AM

AGENDA

What's Happening Today

- Welcome
- Connection
- New CIE Team Member
- NEW CIE Partner
- We See You
- What's Happening Now
 - \$50 Lyft Vouchers
 - Community Voice
 - New Direct Referral Partner(s)
 - CIE Policy and Ethics Workgroup
 - CIE Platform Updates
- Open Forum

Community Is..

Two minutes capture your
personal definition of
community

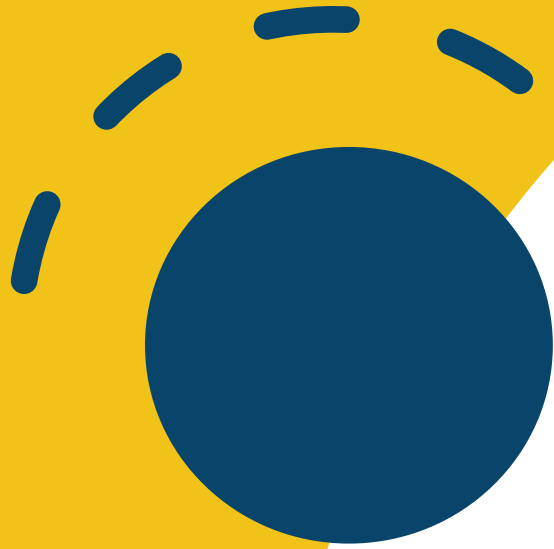


Collaborative Definitions

Collaborative Definitions is a process that helps a group get aligned on the ideal definition of a term that is central to our gathering or purpose. It is also a great exercise to practice **listening**, **collaborating**, and saying “**yes, and.**”

- We will be defining a term that is central to our gathering or purpose, perhaps one that we already assume we know the meaning of.
- write your own, personal version of the definition of the term in one sentence (not a paragraph)
- we are not looking for a dictionary definition, but your own, ideal personal interpretation of the term.





**WELCOME
NAKISHA JONES**

NEW CIE PARTNER



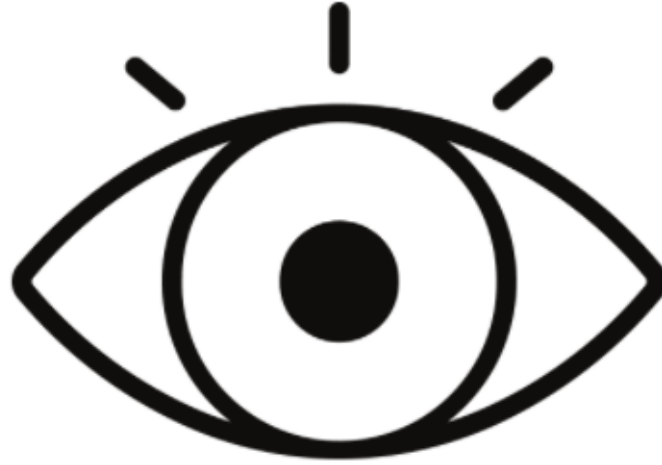
Mission: To finance, build, manage and operate affordable housing and supportive services for people with special needs to achieve stability and self-sufficiency.



We See You



Native American Heritage
Month (November)



We See You



Lyft Ride \$50 Voucher Codes

- Opportunity for your organization to receive codes to distribute to clients – each code is \$50 per round trip
- How it will work:
 - Your team will receive a spreadsheet with codes that you will have to mark once they are provided to a client
 - Some client information will have to be recorded in the spreadsheet:

E	F	G	H	I	J
Client Contact	Required Ride Questions				
*Client Cell Phone # (that is/will be associated with their Lyft App Account)	*Ride Use Case	*Who will this ride be used by?	*Is someone who is using the ride a veteran?	*Age of Primary Rider?	*What is the primary reason for the primary rider's transportation barrier?

- Client will be provided with Code that they enter in their lyft app
- If ride costs more than \$50, remaining balance is charged to client's payment information on file
- Referral to Lyft attached to client record in CIE

Lyft Ride \$50 Voucher Codes



ELIGIBLE USE CASES

Note: Rides to/from COVID-19 inoculation are not covered under this Grant Agreement.

If interested in this opportunity, please fill out the Lyft Codes Interest

Form: <https://forms.office.com/Pages/ResponsePage.aspx?id=Vkg60BEdZ0qkDDkpdj-ocsAFsWCHgeFDg99L6xVJLZtUOFhKMEZISjJQNEJROUpMSFhTTzZWU0xEVC4u>

Health: Medical/Dental/Eye Appt & Testing; Substance Use Support; Mental Health Support/Community Support; Apply for Medicare/Medicaid/CHIP Services; Return Home from ER; Veterans Affairs Services; Pharmacy Services

Employment: Job Interview; Commute to/from Work; Pre-Employment Needs

Food: Grocery Store, Prepared/Hot Meals, Food Pantry/Bank, SNAP/WIC Benefits Access

Education: Enrollment; Commute to/from School, Class, Daycare; Guardian School Engagement; Library or Internet Access

Legal: Eviction Court; Court Ordered Community Service; Probation/Parole Check-in; Court Ordered Education; Commute to/from Court Proceedings/Counsel

Housing: Accessing & Maintaining Benefits (vouchers, rental assistance, etc.); Emergency Shelter; Utilities Assistance

Economic Stability: Financial Coaching/Empowerment; Tax Preparation Services; Essential Supplies (non-food); Record Obtainment (SSN, Birth/Death Cert., etc.); Transportation Services (DMV, car repair, etc.)

Health

Employment

Food

Education

Legal

Housing

Economic
Stability



Community Voice



October 22, 2021

- Introductory meeting held for community members to learn about the CIE
- (2) participants attended
- Willingness to extend invitation to others to participate
- Interested in participation -CIE Advisory

New Direct Referrals

Homeless Prevention Services, San Diego

Provides short-term financial assistance to support housing stabilization including payment of arrears, deposit assistance, utilities, and other approved costs to assist with preventing homelessness for eligible Veteran households. Case management, house navigation, and other supportive services are offered to eligible households that are at imminent risk of losing their housing and have exhausted all other options. Individuals and families will be screened and prioritized as capacity permits. Financial assistance may vary.



New Direct Referrals

Rapid Re-housing Programs

Provides housing search and supportive services to homeless, very low-income Veteran families. The Service also assists with accessing VA and public benefits and other community resources.

Active participants may apply for temporary financial assistance that is awarded on a case by case basis, for rent, security deposit, and other types of financial assistance in support of permanent housing.



New Direct Referrals

Shallow Subsidy

Provides services to eligible homeless enrolled in SSVF and meets the criteria to receive a shallow subsidy to assist with ongoing housing stability. Case management was provided to ensure housing stability. Recertification for eligibility occurs every two years. The subsidy is determined based on AMI and the fair market rate of the unit.



New Direct Referrals

Veterans Community Services (VCS), SSVF Rapid Re-Housing, Imperial County

Rapid Rehousing for homeless Veterans or who are about to become homeless. Service is for low income 30-50% of AMI, homeless or about to become homeless Hispanic/Latino living in zip codes 92243 and 92231



New Direct Referrals

Veterans Division SSVF Rapid Re-Housing, San Diego

Provides temporary financial assistance and short-term case management services to assist homeless Veterans and their families with obtaining permanent housing. Case managers assist with locating housing, money management, and referral linkages to a wide range of services. These services include employment opportunities, income benefits, mental health benefits, medical services, and more.



Community Information Exchange Partners: 107



<https://ciesandiego.org/partners/>

[CIE Partner List](#)

[CIE Partner Logos](#)

[Direct Referral List](#)

CIE Policy and Ethics Workgroup

Goal: To review some of our current policies, procedures, and steps we are taking to ensure that we are protecting the privacy and security of the clients that we serve. This workgroup is a space where partners can provide recommendations and proposals as it pertains to any policies that involve and affect CIE Network Partners and the individuals we collectively serve.

When: November 5, 2021

Time: 10:00 am-11:30 am

Join Via Zoom:

<https://211sandiego.zoom.us/j/97366386054pwd=b0lQZVBkYekJjWUthSVhKenJlVGJZZz09>

Role-Based Permissions

Role-based Permissions Determination Process

Up-coming review for staff's assigned role-based permissions in November

CIE TRAINING OFFERINGS

Special Topic/Office Hours

New* Referral Dashboard

Standing Topics

- Intro to CIE
- Overview of Features



Monthly Training

November 10, 2021 @ 10:00 am

Join Us Via Zoom:

<https://211sandiego.zoom.us/j/91002228786?pwd=WjZTQSs3U2pLYUx3NVNIS05IMWx2QT09>

Open Forum

Share Your Updates

Share Your Stories

Share your Events

Pandemic EBT (or P-EBT)

Pandemic EBT (or P-EBT) is a federal program that gives eligible families food benefits in addition to free or reduced-price meals at childcare or school. Families with children who qualify will automatically be mailed an EBT card for each eligible kid. Cards are mailed out in groups based on age and alphabetically by first name. All cards will be mailed by the end of November.

Visit www.capandemic-ebt.org for more information.

P-EBT Helpline: (877) 328-9677

(M–F from 6 a.m. to 8 p.m.)

[Download Social Media Playbook
for Partners](#)



What is P-EBT?





**HAVE A GREAT
DAY!**

- NEXT CIE PARTNER MEETING
- January 2021 @ 9:00 am