Community Information Exchange (CIE) Networking Meeting

October 22, 2020
Who’s in the Room?

• Welcome to Our Space!

• Use the Whiteboard to share your name/identity (s), your agency/organization.

  How to annotate:

• Click View Option & then Annotate at the top of your screen
As We Gather, we ALL have come into this space with the intention to; celebrate- Yes, I said what I said - celebrate – We gather because we Need one another....... Sit down with that thought and get comfortable.

Yes, I Need You and You need me.

We are all a part of the problem; and the dichotomy is that, We are the Solution.

I believe love is MY Medicine

Music is My religion. Now as We as partners gather, we leap in our collective spirit-Yes, I can and Yes I will.
Agenda

1. Who’s in the Room?
2. “I can and I will”
3. Network Partners
   • New CIE Partners
4. New Direct Referrals
   • Home Start – Communities in Action
   • Family Health Centers – HEAP Rental Assistance
   • St Paul PACE – New location
   • CHIP
   • YMCA
5. Partner Highlight
   • North County Lifeline Partner Presentation
6. CIE Technology/User Experience
   • New Data in CIE
     • Update in ICS-coming soon
7. New functions/user experience/dashboards
   • Individual Dashboards-Alerts, Search and new data/clinical object
8. Utilization Reports
9. Workgroups
   • Community Voice
   • Veterans Meeting
   • CIE Advisory Board
   • Affinity Groups
10. Initiatives
    • ACES Meeting
    • Holidays & Lyft/Door Dash
    • HOPWA
    • CalCRG
11. Activity
    • Vision & Value
12. Open Forum
Network Partners

- New Direct Referrals
- Partner Highlight
Community Health Improvement Partners (CHIP)

CHIP is now offering two Independent Living Association services as direct referrals.

- **Independent Living Operator Services** - For individuals that want to offer their homes as independent living homes.
- **Independent Living Association Complaint Process (ILA)** - For individuals want to file a complaint on any of the independent living homes.
Family Health Centers: HEAP Rent Payment Assistance

Family Health Centers of San Diego is offering one-time payment for rental assistance for people experiencing homelessness in the East or South County. Clients are expected to be financially sustainable upon exhausting flex funds. Two locations are available as a direct referral in CIE:

- HEAP Rental Assistance, East County
- HEAP Rental Assistance, South County
Home Start: Communities in Action

Home Start expanded its Communities in Action services to assist families and individuals affected by COVID-19. Now offering the following service as Direct Referrals in CIE.

- **Communities in Action, Diaper Assistance**
- **Communities in Action, Fuel Assistance and Supports**
- **Communities in Action, Internet Connection Assistance**
St Paul’s PACE: Managed Care Health Plan

St Paul's PACE expanded it's services! They are now offering PACE services in North County. Their new location is located at: 304 Seacreast Way, Encinitas

This direct referral is available in CIE

- St Paul's PACE, North County
OUR MISSION
North County Lifeline’s mission is to build self-reliance among youth, adults, and families through high-quality, community-based services.
CIE Technology/User Experience

• New Data in CIE Coming Soon: Interfaith Community Services
• Dashboard Feedback Sessions
• Utilization Report
New functions/User Experience/Dashboards

Individual Dashboards (Client Profile)

- Alerts
- Search Criteria
- Clinical Object

Nov. 4 at 2pm
https://211sandiego.zoom.us/meeting/register/tJYpfuCqrzsuHNJYwxRPv2FzgGjOUr0VALOp

Nov 6. at 12pm
https://211sandiego.zoom.us/meeting/register/tJLoce2hqD0qHt2_-ZELvus-FQu3bTaCbc8J
Panel Management (Dashboards)

- Updating Referral Dashboard
- Tracking case loads

Dec 2, 2020 at 1pm
https://211sandiego.zoom.us/meeting/register/tJwtcOyopj0qG9J_EhHZh7KshoCLSc1kCxWJ

Dec 9, 2020 at 9am
https://211sandiego.zoom.us/meeting/register/tJAuceyhqT0jG9N_3nXwfp5NBvvR6Ke0nwRt
Utilization Reports

• Cool Trends 😊 📈
• What do you want to see?
• Thank you for your hard work!

Community Information Exchange
Utilization Trends

Comparing trends in mid-Sept. to mid-October

• Already more than 32 new CIE users this month!
• Increase in partners sending Direct Referrals!
• Program Enrollments are significantly up as well.
Workgroups

- Community Voice
- Veterans Meeting
- CIE Advisory Board
- Affinity Groups

“Sometimes we are blessed with being able to choose the time, and the arena, and the manner of our revolution, but more usually we must do battle where we are standing.”

— Audre Lorde, Sister Outsider: Essays and Speeches
CIE's Community Voice Presents: A Conversation on Immigration and Other Issues that Impact our Black, Indigenous, and People of Color (BIPOC) Communities

Join us for a conversation where we will be addressing the impact that immigration has had on communities with people of color, and identify how we can do better as a network to have these conversations openly and bring awareness and healing to those voices and action within this CIE space.

• **When:** November 19, 2020
  • **Time:** 9:00 am to 10:00 am
  
  Join Via Zoom
  
  https://211sandiego.zoom.us/j/99613640129?pwd=V21oeVdUUldhbEg1N3FyWW9jL1JpQT09
  
  **Meeting ID:** 996 1364 0129  **Passcode:** 169234
  
  **One tap mobile**:+16699009128
Focus: Veteran Service Organizations and organizations who serve veterans.

Goal: Discussing local initiatives with veterans services and opportunities to include agencies and services and data for veteran community and families.

When: November 19, 2020
Time: 2:00 pm – 3:30 pm
Location: Via Zoom: [https://211sandiego.zoom.us/j/98282242719?pwd=UUkraWYzeHFRTXhOdy9iaVdCTERxZz09](https://211sandiego.zoom.us/j/98282242719?pwd=UUkraWYzeHFRTXhOdy9iaVdCTERxZz09)
Meeting ID: 982 8224 2719
Passcode: 107942
Recap:
Last meeting Mathew Packard, CIE Advisory Board Chair created membership workgroup to make sure we have the right representation for the work we are doing.

Who is on the advisory board?
Currently it’s Executives from CBOs, Chief Medical Officers and Directors (health), Collaborative Organizations (associations), County, etc.

Before we start selecting who should be an on the CIE Advisory Board:

What we want to know from you:
- How can the CIE Advisory Board help with your work within your organization?
- What type of people would you want to represent CIE from a high level?
- Are we missing any sectors?

Use this survey link to provide your feedback.
The Idea:
Can we think about different ways to learn and work together? How can we partner with one another and leverage this network and platform?

Potential Groupings:
• Case Management
• Regional or City
• Disaster Services
• Specific Populations
• Specific use cases
• By CIE function (look-up only or sending Referrals)

In action:
• Joint learning sessions (programs, opportunities for referrals, or establishing contacts)
• Cross-partner workflows

We're seeking to bring partners together based on how each organization self-selects. If you are interested in joining a cohort, please indicate the kind of cohort(s) you would like to participate in. We will follow-up with the shared results and meeting options.

Please submit your responses by December 1, 2020, here.
Initiatives & Opportunities

- ACES Meetings
- Holidays & Lyft /Door Dash
- HOPWA
- CalCRG Grant Opportunity
Date and Time: November 17th 10-11:30 AM

**Listening Session: How Might CIE Support Community Responses to ACEs**

Please join this discussion to consider how CIE might be an additional resource in responding to needs related to adverse childhood experiences (ACEs). The guided discussion will explore opportunities to leverage CIE to document and share information relevant to referrals and coordinated support. We look forward to hearing your ideas, perspectives and considerations as our community aligns around pathways to support those who have experienced ACEs.

Registration Link:  [https://211sandiego.zoom.us/meeting/register/tJApf-yrpzkvEtXyaT-Eb-1ThuRUbexkR4-l](https://211sandiego.zoom.us/meeting/register/tJApf-yrpzkvEtXyaT-Eb-1ThuRUbexkR4-l)
Lyft and Door Dash during the Holidays

If you have clients that need rides to pick-up a holiday meal, holiday baskets, set up their ride using Lyft!

If you are offering any food or other items between now and 12/31, take advantage of the free delivery service! Eligible items include frozen turkeys, holiday baskets, toy drives and more!

**We have over 600 extra deliveries waiting to be reserved!**

To learn more about these opportunities sign up [here](#).
Initiatives

- 2-1-1 San Diego is looking for new and expanded partnerships with providers who work with the HIV/AIDS population
  - 2-1-1 team has capacity to provide lite-case management to clients diagnosed with HIV/AIDS and who have a housing need
  - Direct referral to program is available - "HIV/AIDS Housing Information and Referral Services (HOPWA)"

- 2-1-1 San Diego has HOPWA specific funding for Lyft Rides
- For more information, contact joboza@211sandiego.org
Cal CRG Grant Opportunity

Deadline: Nov. 2, 2020 (Phase 1) / Jan. 11 – orgs invited for Phase 2

Term: May 2021 – April 2024

Amount: $28,800,000 is available / 50% of funding is reserved for CBOs with average total revenue of $2M or less (Indirect: 18%)
  • Request Range: $100,000-$450,000
  • Request Range (collaborative): $200,000-$900,000 (max: $450,000 per org in collaborative)
Initiatives

Cal CRG Grant Opportunity

MISSION

The CalCRG program advances health, wellness, and economic justice for populations and communities harmed by the WoD.

GUIDING PRINCIPLES

• Responsive to and focused on populations and communities disproportionately impacted by the WoD.
• Grounded in science and data, while being receptive to emerging and innovative approaches.
• Advancing whole person, trauma-informed approaches.
• Accountable to taxpayers and stakeholders.

GOALS

• Identify and invest in high-impact approaches to serve communities affected by the WoD.
• Engage stakeholders and develop meaningful relationships with and provide excellent support to grantees.
• Build awareness about the program and its impacts.
• Optimize program administration and ensure the grant application, invoicing, and reporting processes are user-friendly.
Initiatives

Cal CRG Grant Opportunity

Eligible Services:
- Job Placement
- Mental Health Treatment
- Substance Use Disorder
- System Navigation Services
- Legal Services to Address Barriers to Reentry
- Linkages to Medical Care

Please reach out with any questions or partnership inquiries: sbechtol@211sandiego.org
Activity: Vison & Values

• **Vision Statement #1:** Communities have equitable access to self-determination and high quality of life, health, and wellness.

• **Vision Statement #2:** To provide coordinated care that addresses physical, behavioral, and social determinants of health to influence health outcomes and equity for all.

• **Vision Statement #3:** Putting people first, while ensuring that underinvested communities have equitable access and self-determination to a high-quality of life and well-being.
Activity: Values

What values or underlying principles should guide CIE?

To Join in: https://www.menti.com/r1hxguq5zw

Go to: www.menti.com
Use Code: 36 46 48 2

Or scan QR Code
Announcement

New** Monthly CIE Training Option
When: 2nd Wednesday from 10 am to 11 am

https://211sandiego.zoom.us/meeting/tJUtduqrDMtEtJ1iyUsEoAWT2kQCglfWKvl?icsToken=98tyKuCprjsoGNadtxGBRowcAoiga-rzplxaj7d3zRb8NjN2bSLBArBjA5F4HN7n

For Scheduling: email Richard Sacco, rsacco@211sandiego.org
Open Forum

• Share
• Inform
• Bring your voice into the space
• What’s new and exciting in your organization or agency
• I need support or help with
• I have an idea
Reminder

No Standing CIE Partner Network meetings during November and December.

However, we will stay in touch with you via our newsletter, workgroups, etc.