CIE PARTNER NETWORK MEETING

September 23, 2021

9:00 AM – 10:15 AM

Community Information Exchange®

AGENDA

What's Happening Today

- Welcome
- Connection
- Partner Highlight
    - Vets Community Connections
- We See You
    - Hispanic Heritage Month
    - Suicide Awareness
- CIE Updates
    - Coordinated Action for Financial Assistance (CAFA)
    - CIE Virtual Summit Highlights
    - CalAIM
    - New Direct Referral Dashboard
    - Diabetes Prevention Awareness
- Community Voice
- Open Forum

Connection

Rose, Thorn, Bud

Breakout Rooms: 2 people

Time: 6 minutes (3 minutes) each human

Description: Rose, Thorn, Bud is a simple metaphor to share & shine light on a wide spectrum of our current experience.

Rose(something beautiful that's blooming in your life right now,)

Thorn (something challenging you're dealing with)

Bud (something hopeful/exciting you're looking forward to)

Partner Highlight

Vets Community Connections

September 15 to October 15

Hispanic Heritage Month celebrates the history and countless contributions that Latinos have made to the nation over the years

We See You

September is National Suicide Prevention Month

September is National Suicide Prevention Month. All month, mental health advocates, prevention organizations, survivors, allies, and community members unite to promote suicide prevention awareness.

We See You

Coordinated Action for Financial Assistance (CAFA)

The San Diego Foundation is supporting a pilot program to learn more about ways we can leverage collective coordination and the CIE technology to improve access to financial services resources for community members, community-based organizations and providers.

Goals:
- Pilot a workgroup comprised of organizations providing direct financial assistance (i.e. pays for expenses or provides money to pay for expenses) along with the CIE Partner Network to identify co-occurring needs and develop a framework to understand and facilitate peoples' access to financial and other supportive services in tandem

- Identify opportunities to make this work more structured and institutionalize the coordination of efforts

- Establish a shared framework to facilitate coordinated financial assistance that leverages the technological and legal infrastructure of CIE.

Next Steps:
- We will be reaching out to financial assistance providers, but if you are a financial assistance provider and have not received an invite, and interested, please contact Alana Kalinowski
- Hosting kick-off and listening session and ongoing affinity group
- Interested in hosting a meeting with community members who have accessed financial assistance

CIE Summit

560 + attendees from across the Country

COMMUNITY INFORMATION EXCHANGE

VIRTUAL SUMMIT 2021

33 States and Regions

Keynotes included:
- Highlighted lived and living experience: Re-humanizing the Data
- Driving Systems Change from an Antiracist Framework
- Policy Impact on Current and Future Systems of Care
- Innovative Approaches to Funding and Sustainability

CalAIM

What is it? CalAIM is a multi-year initiative by DHCS to improve the quality of life and health outcomes of our population by implementing broad delivery system, program and payment reform across the Medi-Cal program.

- Recommending less Medi-Cal health plans in San Diego (2)
- More collaboration and coordination with community-based organizations through Enhanced Case Management and Community Supports (In-Lieu of Services)
- Sharing social Needs of their members

What does that mean for you? Increasing opportunities for funding from health plans

How is CIE supporting? Coordinated infrastructure for enrollment, connection to services, SDoH data for qualification of programs, support collaboration between health plans and CBOs

- Housing Transition/Navigation Services
- Housing Deposits
- Housing Tenancy and Sustaining Services
- Short-Term Post-Hospitalization Housing
- Recuperative Care (Medical Respite)
- Respite Services
- Day Habilitation Programs
- Nursing Facility Transition/Diversion to Assisted Living Facilities, such as Residential Care Facilities for Elderly and Adult Residential Facilities
- Community Transition Services/Nursing Facility Transition to a Home
- Personal Care and Homemaker Services
- Environmental Accessibility Adaptations (Home Modifications)
- Meals/Medically Tailored Meals
- Sobering Centers
- Asthma Remediation

CIE SYSTEM UPDATES

Overarching goals:

- To support informed & tailored care
- Increase efficiencies

Assessments:
A standardized set of questions that help to determine the immediacy of the client's needs, their knowledge and utilization of services, and what social supports and barriers are influencing whether a client is accessing these resources.

- Nutrition
- Housing

Case Management Dashboard:
Customizable list views to quickly view who your agency is working with in CIE.

Referral Management:
A new iteration of the original dashboard. Customizable list views with the ability to make updates to referrals in bulk.

E-learning: https://ispri.ng/23VKz

CIE SYSTEM UPDATES

Overarching goals:

- Enable greater responsiveness to key situational changes
- Improve efficiencies when searching for resources
- Tailoring resources to the client

Alerts:
Notifications of specific incidents. These trigger emails to care team members and are tracked on the client's profile.
- Care Team changes
- Homeless & Medications
- Housing Status & Health Condition
- Food Insecurity & Pre-diabetes, Diabetes, & Hypertension

Refine my Results:
A new set of sort and filter options when searching for resources:
- Age
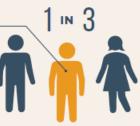- Gender
- Employment Status
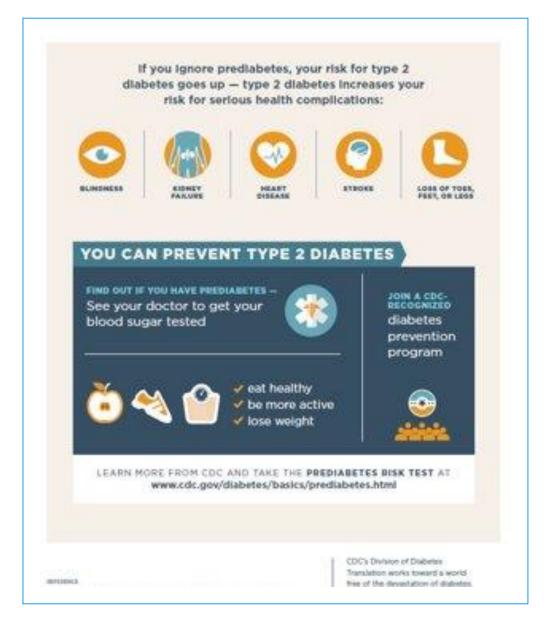- Health Condition
- & more

Diabetes Prevention Awareness

Diabetes Prevention Awareness

Community Voice

Would you like to share your input by participating in CIE Community Voice, a group that is helping to shape you experience with services in San Diego?

Experience:
- 18 years or older
- Interested the way data is shared with health and social services
- Interest in community planning & impact
- Could have experience in seeking social services

Commitment:
- Willing to meet once a month (starts October 2021)
- Participant compensation is $50 per meeting
- Willing to meet virtually (*computer and internet needed; can support those without access)
- Willing to provide input or participate in CIE governance

If interested, please contact Tanissha Harrell @ **tharrell@211sandiego.org** for more information

Community Voice

Date/Time	Topic
October 2021	Overview of CIE/Commitment
November 2021	Consent into CIE
December 2021	Data Ownership
January 2022	Community Governance
February 2022	Data Narrative
March 2022	Who can Access your Data? Who is Involved?
April 2022	Conflict Resolution

Supportive Services

AFGHANISTAN RELATED RESOURCES: https://mailchi.mp/152c546ee80b/august17-5964456

San Diego Community Resources Newsletter

منابع مصادر   Recursos   Rasilimali

Google Translations: [عربى]   [فارسی]   [Español]   [русский]   [Kiswahili]   [Somali]   [Haitian Creole]

INFORMATION

NOTICE: While the IRC offices are closed for in-office appointments due to COVID-19, staff are working remotely and able to provide support.

Do you need help scheduling a COVID-19 vaccine appointment? We can answer your questions and help you get vaccinated.

CIE TRAINING OFFERINGS

Special Topic/Office Hours

New* Referral Dashboard

Standing Topics

- Intro to CIE
- Overview of Features

Monthly Training
October 13, 2021 @ 10:00 am

Join Us Via Zoom:
https://211sandiego.zoom.us/j/91002228786?pwd=WjZTQSs3U2pLYUx3NVNIS05IMWx2QT09

HAVE A GREAT DAY!

NEXT CIE PARTNER MEETING

October 28, 2021 @ 9:00 am