



Community  
Information  
Exchange



# Community Information Exchange (CIE) Partner Meeting

January 23, 2020

# WELCOME & INTRODUCTIONS

# Agenda

1. Welcome & Introductions
2. New Partners
3. AHRQ
4. 2020 Polling Results
5. Mission & Vision of CIE
6. Workgroup Ideation
7. CIE Engagement for Collective Voices
8. Announcements- What's going on?

Next Meeting: February 27, 2020 @ 9:00 am

**New Partners**

# New Partners



San Diego City College District



Santee School District- Collaborative



Zero8hundred-Military Transition Support



Veterans Chamber of Commerce

# Policy Workgroup Updates

# What's New & CIE Initiatives

# Authorization Update

**Background:** A HIPAA Compliant Authorization is the Gold Standard for sharing information across partners for care coordination.

**Current State:** In some cases, profiles were integrated and/or created with an alternative consent that allows for social information and non-PHI to be shared in CIE

**Goal: 100% Authorizations**

Pros	Cons
Allowed Data Integration with partners such as ConnectWell and SDWP	Requires an upgrade to Authorization to meet HIPAA Standards
Allows for more Partners to build on an existing profile (social information only)	Limits data sharing capability with healthcare partners (Covered Entities)



# Sample Language for Clients



Warning

This individual needs an updated Authorization. Please add a new Authorization by going to the Privacy tab.



## 1. Collect a newly signed Authorization

Scan the form and upload a copy to the client's profile

Visit [CIESanDiego.org](http://ciesandiego.org) for step-by-step instructions

<http://ciesandiego.org/wp-content/uploads/2020/01/Update-Consent-Guide-1.pdf>

**Sample Language to Use:** "I see you opted in to share your information with a group of health and social service providers we've partnered with, known as CIE. CIE recently updated the consent form to be able to better coordinate care across all service providers including healthcare partners. This updated form would allow us (health care and social service providers) to share necessary information such as when making referrals on your behalf. Would it be okay to get your signature on the updated consent form?"

Questions?

Email us at [privacyquestions@211sandiego.org](mailto:privacyquestions@211sandiego.org) or call 858-380-5258

# IDEATION BREAKOUT

# Partner Community

Dashboard

Search/Create  
Page

Landing Page



# Landing Page

Search  
Clients

Referrals


Client  
Management

My  
Dashboard



# Search Clients

Search Client

First Name	<input type="text"/>	Last Name	<input type="text"/>
Social Security Number	<input type="text"/>	Last 4 of SSN or PIN	<input type="text" value="####"/>
Birthdate (MM/DD/YYYY)	<input type="text" value=""/> 	Phone Number	<input type="text"/>
Email	<input type="text"/>		

# Referrals

New  
Referrals

Pending  
Referrals

Open  
Referrals

Completed  
Referrals

Declined  
Referrals

# Client Management

My  
Program  
Enrollments

My Care  
Teams

My  
screenings

My  
Consents



# My Dashboard

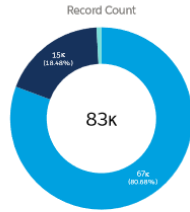


## Dashboard Partner Dashboard (HIPAA)

Dashboard used in the Community for Tier 2/3 Partners  
As of Jan 7, 2020 2:25 PM Viewing as Tier 3 Referral Manager HIPAA

[Refresh](#)

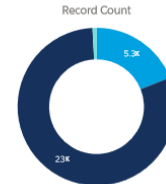
### Referrals by Status



Referral Status  
● Pending  
● Completed  
● Other

[View Report \(Referrals by Status 2\)](#)

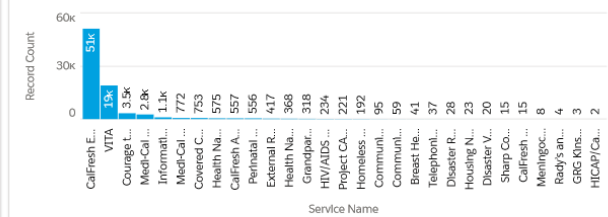
### Referrals by Outcome



Outcome All ● Did not Receive Services ● Receiving/Received Services ● Other

[View Report \(Referral by Outcome\)](#)

### Referrals by Service Name



[View Report \(Referrals By Service\)](#)

### New Referrals

NAME	NEW	SERVICE NAME	REFERRAL DATE

### Pending Client Action

NAME	SERVICE NAME	REFERRAL DATE





**What's Going On?**

# CIE Roadshow

Opportunity to  
learn from  
other partners

Highlight how  
your org uses  
CIE

Tour your  
facility





The 3<sup>rd</sup> Annual

# COMMUNITY INFORMATION EXCHANGE SUMMIT

Accelerating Multi-Sector Collaboration to Advance Equity

March 18-20, 2020 | Marriott Marquis San Diego Marina

## 2020 CIE Summit Tracks



### *Examples from the Field*

Examine an applied focus or strategy that addresses a specific, real-world problem that is impacting individual and community-level health and well-being.



### *Theories and Concepts*

Review novel concepts, models, theories, and strategies that inform the planning, design, and implementation of cross sector care coordination.



### *Policy and Research*

Learn about research, evaluation, and policy implementation and recommendations relevant to systems change and population health.

Register at:  
[www.ciesandiego.org](http://www.ciesandiego.org)

Rate after December 1: \$695  
Special Rate for CIE Partners: \$500  
Promo Code: **CIPTNR2020**

# Family Health Centers of San Diego Tour

**THANK YOU PARTNERS**