Community Information Exchange (CIE)
Partner Meeting

January 23, 2020
WELCOME & INTRODUCTIONS
1. Welcome & Introductions
2. New Partners
3. AHRQ
4. 2020 Polling Results
5. Mission & Vision of CIE
6. Workgroup Ideation
7. CIE Engagement for Collective Voices
8. Announcements- What’s going on?

Next Meeting: February 27, 2020 @ 9:00 am
New Partners
New Partners

San Diego City College District

Santee School District- Collaborative

Zero8hundred-Military Transition Support

Veterans Chamber of Commerce
Policy Workgroup Updates
What's New & CIE Initiatives
Authorization Update

**Background:** A HIPAA Compliant Authorization is the Gold Standard for sharing information across partners for care coordination.

**Current State:** In some cases, profiles were integrated and/or created with an alternative consent that allows for social information and non-PHI to be shared in CIE.

**Goal:** 100% Authorizations

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<th>Pros</th>
<th>Cons</th>
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<td>Allowed Data Integration with partners such as ConnectWell and SDWP</td>
<td>Requires an upgrade to Authorization to meet HIPAA Standards</td>
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<td>Allows for more Partners to build on an existing profile (social information only)</td>
<td>Limits data sharing capability with healthcare partners (Covered Entities)</td>
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1. Collect a newly signed Authorization
Scan the form and upload a copy to the client’s profile

Visit CIESanDiego.org for step-by-step instructions

Sample Language to Use: "I see you opted in to share your information with a group of health and social service providers we’ve partnered with, known as CIE. CIE recently updated the consent form to be able to better coordinate care across all service providers including healthcare partners. This updated form would allow us (health care and social service providers) to share necessary information such as when making referrals on your behalf. Would it be okay to get your signature on the updated consent form?"

Questions?
Email us at privacyquestions@211sandiego.org or call 858-380-5258
Partner Community

Dashboard

Search/Create Page

Landing Page
Landing Page

- Search Clients
- Referrals
- Client Management
- My Dashboard
Search Clients

Search Client

First Name

Last Name

Social Security Number

Last 4 of SSN or PIN

Last 4 of SSN or PIN

Email

Phone Number

Search
Referrals

New Referrals
Pending Referrals
Open Referrals
Completed Referrals
Declined Referrals
Client Management

- My Program Enrollments
- My Care Teams
- My Screenings
- My Consents
My Dashboard
What's Going On?
CIE Roadshow

Opportunity to learn from other partners

Highlight how your org uses CIE

Tour your facility
Register at: www.ciesandiego.org

Rate after December 1: $695
Special Rate for CIE Partners: $500
Promo Code: CIEPTNR2020
THANK YOU PARTNERS