



## CIE Partner Network Monthly Meeting Minutes

June 25, 2020

**Meeting time:** 9:00 am-10:00 am

**Meeting location:** Virtual Zoom meeting

**Agencies in attendance:** 74 Partners joined

### Welcome and Introductions

Tanishsha Harrell, Engagement Director opened the meeting with a virtual activity. Attendees were asked to share something they love about San Diego.

### New Partners

**Free to Thrive** – Joined CIE on June 16, 2020. Free to Thrive empowers survivors of human trafficking to be free from exploitation and thrive by providing them with free legal services and connections to other supportive services.

**It's all About the Kids** – Joined CIE on June 24, 2020. It's all About the Kids is dedicated to making a difference in the lives of less fortunate children by providing meals to children. They joined CIE to leverage the opportunity that is offered through the Essential Goods Delivery program.

### Lucky Duck Foundation Opportunity

Drew Moser from Lucky Duck attended the CIE meeting and talked about a new initiative he working on to provide food and water to the unsheltered homeless. The initiative consists of cold, non-perishable meals made, packed, and delivered by the San Diego Sheriff's Department and distributed by outreach workers throughout the City & County. They need additional outreach teams and volunteers to distribute food and water. If your organization is interested in participating, reach out to Drew Moser: [DrewM@LuckyDuckFoundation.org](mailto:DrewM@LuckyDuckFoundation.org)

### Door Dash Opportunity

Roxanne Suarez from the 211 San Diego/CIE team encouraged partners to sign up to participate in the Essential Goods Delivery program. Through this partnership, 211 San Diego/CIE can facilitate the delivery of meals, groceries, and essential items to clients. Clients can receive the goods free of charge from the local partner and do not pay delivery charges. This program lasts provides at least 8 weeks of food/goods delivery (at least two 8 week cycles). If your organization is interested in offering free food or essential goods delivery to your clients, complete the following interest form here for CIE to help coordinate the rides: <https://tinyurl.com/ydcxxlpp>

### Legal Aid Society Update

Rosalina Spencer from Legal Aid attended the meeting and reported on the increase in call volume with issues on discrimination and eviction moratoriums, they are reaching out for ways to collaborate and educate. If you are interested in learning more, reach out to Rosalina Spencer: [rosalinas@lassd.org](mailto:rosalinas@lassd.org)

Legal Aid is also offering a webinar on immigration that is covering a variety of issues including how to immigrate, immigration law updates such as public charge, safety planning, and how to get legal assistance. Two sessions available on July 16, 2020. the registration link and times are found below.

English: 11:30 am-12:30 pm.

To register visit: <https://register.gotowebinar.com/register/8464254223709891339>



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Spanish: 1:00 pm to 2:00 pm.

To register visit: <https://register.gotowebinar.com/register/8464254223709891339>.

### Community Voice

We are encouraging community members to join the CIE movement. As a CIE community member, you will have the opportunity to share your voice and lead the changes you want to see in our community. Please encourage your team and clients to sign up to participate! You will have the opportunity to provide feedback, insight, and experience into how you can better support the community.

Please register here: <https://ciesandiego.org/community-voice/>

### AHRQ Update

CIE has participated in a year 3-year project through AHRQ with UCSF SIREN. The goal of the project is to updating our CIE individual and aggregate view dashboard to share information.

We want your feedback, please take a few minutes to complete the survey and share what is most valuable within CIE.

Please complete the survey: <https://tinyurl.com/y9qss8zl> to share experience and needs with CIE (5-10 minutes)

If available interviews with UCSF team (share interest at end of survey).

### Ideation Session Update

Roxanne Suarez, Partner Integration Manager at 211/CIE provided some information on how you and your team can help us make the CIE dashboard more accessible and user friendly.

Please join us! Register to participate for a 45-minute session on July 9th at 11:00 to share your insights. Zoom Registration Link:

<https://211sandiego.zoom.us/meeting/register/tJ0scO6gpzMqHtd1ecu9-tvX-3R4DQbZHf2G>

### Direct Referrals in CIE

Aidee Roman, Community Partnership Manager at 211/CIE provided an update on direct referrals in CIE.

There are currently 349 referrals available in CIE. The most recent referrals available include:

### Multi-cultural Health Foundation

**Service Name:** The Prevention Alliance - Provides a pre-diabetes prevention services to multicultural, immigrant and refugee communities. A reentry program provides referrals and linkages to care with a special emphasis on medical, mental health, and substance use disorder treatment.

- Referral Appropriate Response Time: 2 Business days
- Follow-up Response Time: 2 Business days

### San Diego LGBT Community Center



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**Service Name:** CalFresh Application Assistance - Offers Certified Enrollment Specialists are available to assist clients in enrolling in CalFresh via the telephone.

- Referral Appropriate Response Time: 3 Business Days
- Follow-up Response Time: 3 Business Days

Direct Referrals are accessible via the CIE partner community at: <https://my211.force.com/s/login/?startURL=https%3A%2F%2Fmy211.force.com%2F%2Fservice-directory>

If your programs are ready to be set up as direct referrals or you have any questions, please reach out to the CIE team: [ciepartners@211sandiego.org](mailto:ciepartners@211sandiego.org) to get started.

### Open Forum

The CIE Summit 2020 on August 12-14 is going virtual. We have made all of the necessary arrangements to uphold a high-quality event by providing an enhanced agenda, timely content, and expanded learning opportunities that you won't want to miss! For more information, visit: <https://ciesandiego.org/cie-summit-2020/>

**Next CIE Partner Meeting:** July 9, 2020

### Join Zoom Meeting

<https://211sandiego.zoom.us/j/96420493897?pwd=TDBDeWdWdDh6SDBmSmNhWVVIaGNOQT09>