



CIE Partner Network Monthly Meeting Minutes

April 22, 2021

Meeting time: 9:00 am-10:00 am

Meeting location: Virtual Zoom meeting

WELCOME AND INTRODUCTIONS

NEW CIE PARTNER

EasterSeals of Southern California

PARTNER HIGHLIGHT

Jewish Family Service of San Diego

JFS joined CIE in April of 2018. Since then they have handled more than 2,000 direct referrals from the CIE Partner Network to services including On the Go Senior Rides program, Safe Parking, and COVID-19 Food Deliveries.

By participating in CIE, they have made a significant difference in the lives of our seniors, homeless, and other underserved clients especially during COVID-19.

Their other work in the community does not go unnoticed! Their work in identifying, addressing, and advocating for effective solutions to San Diego's most complex and pressing challenges in our communities has made them a leading force in making a change in our community.

Thank you JFS for your continued support and participation in CIE!

NEW DIRECT REFERRALS

CIE has a total of 388 direct referral opportunities in CIE. The newest direct referrals are highlighted below:

Goodwill Industries of San Diego County

- Goodwill Employment Center, Chula Vista
- Goodwill Employment Center, Escondido
- Goodwill Employment Center, Oceanside
- Goodwill Employment Center, Point Loma
- Goodwill Employment Center, San Ysidro
- Military Veterans Resource Center
- Ticket To Work Program
- Young Adults Program, Service Youth in San Diego



Family Health Centers San Diego

- [Emergency Solution Grant Coronavirus- Prevention](#)
- [Emergency Solution Grant Coronavirus- Homeless Outreach](#)
- [Emergency Solution Grant Coronavirus- Hotel/Motel](#)

San Diego Housing Commission

- [Housing Stability Assistance Program](#)

Partners that are interested in highlighting their services in a future meeting or that want to start receiving direct referrals from the CIE network, can reach out to Aidee Roman: aroman@211sandiego.org.

Download the latest list of direct referrals [here](#).

CIE TECHNOLOGY AND USER EXPERIENCE

Roxanne Suarez shared an update on the CIE features in development which include enhancements to referral history, filtering options, customized views, and more!

For more information on the new features and enhancements, contact Roxanne Suarez at rsuarez@211sandiego.org

Direct Referral Connection

Within the next month, the CIE team will be analyzing the current utilization of direct referral services and holding a **Listening Session** focused on how you can Use CIE for Referrals. During this one-hour listening session, you can share your experience on the benefits and challenges of using Community Information Exchange for referrals. Also, we hope to better understand pain points and opportunities to inform new approaches, tools, resources, and supports. You do not currently have to be sending or receiving referrals to participate in this session.

What: Listening Session: Using CIE for Referrals

When: May 20, 2021 from 1:00-2:30 PM

Register in advance for this meeting via

Zoom: <https://211sandiego.zoom.us/meeting/register/tJEvd-uhrDsiGNWlqe2RapF13jyaHuFgd3th>

Social Determinants of Health Screening Tool

SDoH Screening Tool is available to all partners with a CIE login to the Partner Community.

- 14 Domains that provide a holistic view of a person's needs
- Accessible in the Partner Community when navigating a Client Profile
- Refer back to completed SDoH screenings to develop and update the client's care plan

For more information on how to take advantage of this tool, contact Richard Sacco: rsacco@21sandiego.org or attend the next CIE monthly training opportunity

INITIATIVES – REGISTER TO ATTEND

Catalyst Affinity Group

Goal: Implement CIE pilot that meets your organization's objectives through a peer-learning environment.

Frequency/Instances: Bi-weekly/ 6 sessions (1.5 hours) for 3 months, with 6 month check-in

Commitment: Participants will join approx. 9 hours of working sessions and about 3 hours for outside assignments a month. At the end of the 6th session, each participant will have designed a pilot plan specific to their own organization.

When: Bi-Weekly meetings

Info Session: May 14 10:00 – 10:30 AM

Register in advance for this meeting via Zoom:

https://211sandiego.zoom.us/meeting/register/tJUtf-6rqjMoH9fnJh8f_LV_TeaTXzly_Uvm

Veterans Workgroup

Join us for the next CIE Veteran Workgroup

Goal: Discussing local initiatives with veterans' services and opportunities to include agencies and services and data for veteran community and families

When: May 12, 2021 2:00 PM – 3:00 PM



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Register in advance for this meeting via Zoom:

<https://211sandiego.zoom.us/meeting/register/tJEqfu2hqjkqGNafUZ9XUpcc4zgTIV9dAdCO>

Lifestyle Changes: Provider Meeting

When: May 12, 2021 from 1:00 PM- 2:00 PM

Register in advance for this meeting via Zoom:

<https://211sandiego.zoom.us/meeting/register/tJEkd-GgrjMpGNkikTgZJzX2erRtxFZ5Dqhf>

CIE MONTHLY TRAINING OPPORTUNITIES

2nd Wednesday of every month from 10:00 am to 11:00 am via zoom! The next Training is on May 12, 2021.

Join Zoom Meeting

- <https://211sandiego.zoom.us/j/91002228786?pwd=WjZTOSs3U2pLYUx3NVNIS05IMWx2QT09>
- Meeting ID: 910 0222 8786
- Passcode: 115961 One tap mobile +16699009128

COVID-19 STIMULUS

2-1-1 San Diego is providing information and educations to callers on the COVID-19 Golden State Stimulus. We encourage CIE partners to get the word out. Help those facing a hardship due to COVID-19

The Golden State Stimulus aims to:

- Support low-income Californians
- Help those facing hardship due to COVID-19

More information can be found [here](#). **Clients should file their taxes before 10/15/21 to receive the stimulus.**



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COVID-19 RESOURCES

Housing Stability Assistance Program

The City of San Diego's COVID-19 Housing Stability Assistance Program helps pay past-due, unpaid rent, and utilities for qualifying households with low income who experience financial hardship because of the COVID-19 pandemic.

- **Direct Referral is now live in CIE: [Housing Stability Assistance Program](#)**
- Clients must meet the eligibility criteria and have all required documentation to submit an over-the-phone application with 211 San Diego. Clients are also required to have an email address to apply. Please see here for more information: <https://www.sdhc.org/wp-content/uploads/2021/03/HSAP-Landlord-Flyer.pdf>

CIE PARTNER ANNIVERSARIES

The achievements and success of the CIE are the results of a combined effort by every single organization that has joined the CIE Movement!

- Happy 6 Years Elderhelp of San Diego!
- Happy 3 Years Jewish Family Service!
- Happy 2 Years San Diego LGBT Center!
- Happy 1 Year FACT!
- Happy 1 Year San Diego Indian Health Council!
- Happy 1 Year Vets Community Connection!

Thank you all for your partnership!

NEXT CIE PARTNER MEETING

May 27, 2021 @9:00

[Register](#) to attend.

Send any items you want to add to the agenda by May 15, 2021