



CIE Partner Network Monthly Meeting Minutes

February 25, 2021

Meeting time: 9:00 am-10:00 am

Meeting location: Virtual Zoom meeting

WELCOME AND INTRODUCTIONS

CIE PARTNER HIGHLIGHTS

Multicultural Health Foundation/Prevention Alliance Presentation

The Prevention Alliances pioneers social health franchising to accelerate the replication of Prevention Workshops in clinics, community organizations, employer sites, schools and other locations to generate high volume participation in diabetes prevention.

- To connect with the Multi-cultural Health Foundation, reach out to Montrula Donaldson, licensed RN at: montrula@hotmail.com
- To learn more about the Prevention Alliance, visit: <https://my211.force.com/s/service/a1j2M000003T2F7QAK/the-prevention-alliance>

Neighborhood House Association/ Project In Reach

The Neighborhood House Association (NHA) is one of the largest multi-purpose human services organizations in San Diego County, serving thousands of residents (children, families, seniors and youth) each year. The agency has 24 key program areas offered at 125 locations throughout San Diego County.

- To learn more about Project In Reach, visit: <https://my211.force.com/s/service/a1j41000000zt1rAAA/project-inreach>

Metropolitan Area Advisory Committee (MAAC)/Early Head Start/Head Start

MAAC Head Start, Early Head Start, & State Preschool are child development programs of MAAC, a nonprofit organization serving San Diego County.

- To connect with MAAC, please reach Juanita Cazares, (760) 471-4210 ext 2209 or email JCazares@maacproject.org
- To learn more about MAAC's Head Start, Early Head Start, & State Preschool visit: <https://my211.force.com/s/a/0014100000aV5ObAAK/metropolitan-area-advisory-committee-maac>

UPCOMING CIE USER EXPERIENCE FUNCTION AND DASHBOARDS

- Refined Referral Management
- Additional Filters to Search for Referrals
- Clinical Measures
- Enhanced Alerts
- Feedback Survey

COVID-19 UPDATES

211 San Diego is currently supporting County in information for COVID-19, including general information, testing and vaccination.

- Educate on phases (phases to be expanding soon)
- Navigating County/Community locations for vaccine appointments
- Assisting 65+ on setting vaccine appointments without internet or supports to make appointments
- Role with equity and access to ensure populations can get the vaccine and communicating issues and opportunities with the County
- Partnering with organizations to serve hard to reach populations
- 2-1-1 is available 24 hours a day, 7 days a week
- Serves more than 200 languages

New direct referral available via CIE: COVID-19 Vaccine Appointment Support

- Provides assistance to clients who are 65 and older with scheduling a COVID-19 vaccine appointment.
- Must be residents in San Diego County
- Direct Referral can be made in the CIE Partner Community:
<https://my211.force.com/s/login/?startURL=https%3A%2F%2Fmy211.force.com%2F%2Fservice-directory>
- To learn more, visit:
<https://my211.force.com/s/service/a1j3h00000012QSAAY/covid19-vaccine-appointment-support>

*See attached flyers on how 2-1-1 is supporting the county's COVID-19 vaccination efforts.

CERTIFICATE OF INSURANCE (COI) REQUEST

- Reminder to send your updated Certificate of Insurance (COI) for your participation in CIE.
- A **COI** provides a summary of your business **coverage**. It serves as verification that your business is indeed **insured**.
- Please email us at ciepartners@211sandiego.org if you have any questions.

CIE MONTHLY TRAINING OPPORTUNITIES

The CIE Team is offering monthly training on the 2nd Wednesday of every month from 10:00 am to 11:00 am via zoom! The next Training is on March 10, 2021. Learn how to navigate the CIE platform, search for clients, send direct referrals to other partners, how to add program enrollments, care teams, and more.

Monthly CIE Training



2nd Wednesday of every month

10 am to 11 am

Join Zoom Meeting

[https://211sandiego.zoom.us/j/91002228786?pwd=WjZTQSs3U2pLYUx3NVNI
S05IMWx2QT09](https://211sandiego.zoom.us/j/91002228786?pwd=WjZTQSs3U2pLYUx3NVNI
S05IMWx2QT09)

Meeting ID: 910 0222 8786

Passcode: 115961 **One tap mobile** +16699009128

CIE MARKETING

CIE Partner Badge

- We want to recognize you as a valued CIE Partner! Display your CIE badge on your email signature line. Link to www.ciesandiego.org so that others can learn more about CIE. See the attachment.

CIIE Photo Library

- Do you have any pictures that you would like us to share via CIE? Contribute to our photo library: Email our Senior Marketing and Communications Manager, Quin La Capra qlacapra@211sandiego.org

Partner Feature

- Sign up to be featured on social media or the CIE website at www.ciesandiego.org/partner-feature

DIRECT REFERRALS

- Is your organization ready to start receiving referrals from the CIE Partner Network? Contact me, Aidee Roman at aroman@211sandiego.org Want to know who is already receiving direct referrals? See the full list here: <http://ciesandiego.org/wp-content/uploads/2021/02/Direct-Referral-List-2020.pdf>

NEXT CIE MEETING

March 25, 2021@9:00 am

[Register here](#) to attend.