



CIE Partner Network Monthly Meeting Minutes

May 27, 2021

Meeting time: 9:00 am-10:00 am

Meeting location: Virtual Zoom meeting

WELCOME AND INTRODUCTIONS

NEW CIE PARTNER

Welcome [Rock Church!](#)

PARTNER HIGHLIGHT

Goodwill Industries of San Diego joined CIE in November 2020. They began accepting direct referrals to their employment services, military transition program, Ticket to Work, and Youth Adults Program on April 1, 2021. Since then, they have used CIE to process 24 direct referrals, look up clients, and track program enrollments, and more.

By participating in CIE, they are making a significant difference in the lives of many CIE clients including youth, disabled, and veterans that are searching for job placement and other employment services.

Their work in the community and their contributions to the CIE partner network directly impact their mission to provide employment and training opportunities to people with disabilities and other barriers to employment.

Thank you, [Goodwill Industries of San Diego](#) for joining the CIE movement!

NEW DIRECT REFERRALS

CIE has a total of 413 direct referral opportunities in CIE. The newest direct referrals are highlighted below:

211 San Diego in partnership with Housing and Community Development, County of San Diego

- [Emergency Rental and Utilities Assistance Program Application Assistance \(ERAP\)](#)

City Heights Community Development Corporation

- [HousingHelpSD.org](#)
- [One Month Away- Emergency Rent Assistance](#)

Jewish Family Service

- [Communities in Action Program, North Central Region](#)



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National Conflict Resolution Center

- Community Mediation Services

DIRECT REFERRAL UPDATES

California Smoker's Hotline

- The California Department of Public Health's Tobacco Control Program is partnering with 211 San Diego to connect users to the California Smoker's Hotline.
- Clients that accept the referral and participates in a counseling session will receive a \$20 gift card.

Covered California Application Assistance

- Provides over-the-phone assistance in completing and submitting applications for Covered California health insurance electronically through CalHEERS.
- A special enrollment period beginning April 12 to December 31, 2021 allowing additional households to apply for health coverage.

Download the latest list of direct referrals [here](#).

Partners that are interested in highlighting their services in a future meeting or that want to start receiving direct referrals from the CIE network, can reach out to Aidee Roman: aroman@211sandiego.org.

UTILIZATION REPORT UPDATES

Utilization reports have been updated to include activities from Data Integration metrics.

- Previously, data integration metrics were not included in general trends.
- Partners may notice a difference in their agency's monthly Client Profile Views and Logins.

Clinical Data is now available in CIE!

Users with Care Coordinator II user account profiles can now access clinical data in CIE to better understand an individual client's holistic health and social situation.

You can find the new data information in an individual client's profile under Clinical Measures.



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This was a product of a Center for Disease Control project, in collaboration with the County of San Diego to help with referrals to lifestyle change programs in our community.

[Sign in](#) to the partner community and check it out today!

CIE MONTHLY TRAINING OPPORTUNITIES

When: 2nd Wednesday of every month from 10:00 am to 11:00 am via zoom! The next Training is on June 9, 2021.

Join Zoom Meeting:

<https://211sandiego.zoom.us/j/91002228786?pwd=WjZTQSs3U2pLYUx3NVNIS05IMWx2QT09>

- Meeting ID: 910 0222 8786 **Passcode:** 115961 One tap mobile +16699009128

CIE SUMMIT 2021

211/CIE San Diego proudly presents the 4th annual Community Information Exchange (CIE) Virtual Summit

When: September 8-10, 2021

- *With a Virtual Special Session August 11, 2021

Register to attend: <https://ciesandiego.org/cie-summit-2021/registration/>

- The rate for CIE Partners: \$150/\$250 with membership

CIE PARTNER ANNIVERSARIES

The achievements and success of the CIE are the results of a combined effort by every single organization that has joined the CIE Movement!

- Happy 7 Years Regional Task Force for the Homeless!
- Happy 6 Years St Paul's PACE!
- Happy 3 Years Interfaith Community Services!
- Happy 3 Years Fraternity House!
- Happy 3 Years Exodus Recovery!
- Happy 3 Years Community Catalyst!
- Happy 3 Years California Smoker's Hotline!
- Happy 2 Years Vista Community Clinic!
- Happy 2 Years United Healthcare!
- Happy 2 Years Downtown San Diego Partnership!
- Happy 2 Years Community Resource Center!
- Happy 2 Years Say San Diego!
- Happy 1 Year A.R.C.C Center!



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NEXT CIE PARTNER MEETING

June 24, 2021 @9:00

[Register](#) to attend.