



CIE Partner Network Monthly Meeting Minutes

September 23, 2021

Meeting time: 9:00 am-10:00 am

Meeting location: Virtual Zoom meeting

WELCOME AND INTRODUCTIONS

PARTNER HIGHLIGHT

Vets' Community Connections (VCC) assists veterans, military and their families in successfully integrating into their community by expanding their local networks and involving all parts of the community.

VCC conducted a survey to contribute evidence for upstream veteran suicide prevention approaches and specifically identify how connected post 9-1-1 veterans, military, and spouses are to the San Diego Community and determine other connections they need.

The survey's key findings indicated that veterans, military and their spouses could use additional networking to the community on a variety of topics including career networking (80%), education and training (73%), social services support (67%) and others. Their call to action indicates that there is a role for everyone in filling key connections across our communities for career networking, recreational opportunities, education and training information, and volunteer opportunities.

To be part of VCC's resource network, please visit:

<https://www.vetscommunityconnections.org/join-vccs-resource-database.html>

For more information, connect with Amy Richards, Program Manager -

amy@vccsandiego.org

COORDINATED ACTION FOR FINANCIAL ASSISTANCE (CAFA)

The CIE/211 San Diego team will be reaching out to financial assistance providers in our community to participate in a pilot program to learn how to leverage collective coordination and the CIE technology to improve access to financial services resources for community members, community-based organizations, and providers. This pilot is supported by The San Diego Foundation.

Coordinated Action for Financial Assistance (CAFA) Kick-Off

Date & Time: October 7, 2021 3:00-4:00 PM (Zoom in calendar invite)



CIE Partner Network Monthly Meeting Minutes

September 23, 2021

We understand that coordinating services during COVID-19, specifically, financial assistance, was challenging for many organizations and these challenges may impact access to much-needed resources for community members.

The San Diego Foundation is supporting a pilot initiative to learn more about ways we can leverage collective coordination and the CIE technology to improve access to financial service resources for community members, community-based organizations, and providers.

Meeting Goals:

- Highlight the need and opportunity for greater coordination among organizations providing direct financial assistance (i.e.: programs that pay for or provide financial assistance to pay for clients' expenses)
- Discuss the role CIE can play to support coordination efforts
- Share next steps for feedback and insights to support providers and community members

Organizations that are interested in participating can contact Alana Kalinowski at akalinowski@211sandiego.org

CalAIM

California Advancing and Innovating Medi-Cal (CalAIM) is a multi-year initiative, by the Department of Health Care Services (DHCS) to improve the quality of life and health outcomes of individuals on Medi-Cal by implementing a broad delivery system, as well as program and payment reform across the Medi-Cal program.

CIE is supporting CalAIM by providing a coordinated infrastructure for enrollment, connection to services, SDoH data for the qualification of programs, and support collaboration between health plans and CBOs.

To learn more about CalAIM, visit: <http://www.partnershiphp.org/Community/Pages/CalAIM.aspx>

To learn more about this effort, please connect with Karis Grounds at kgrounds@211sandiego.org

September 23, 2021

CIE SUMMIT 2021

More than 560 individuals from across the nation attended the Virtual CIE Summit. We are so thankful we could come together virtually for the fourth year to celebrate our community, exchange ideas, make new connections, advance the National Movement!

Partners that attended-- Please take a moment to complete our survey and share your feedback about the event! Complete this short [survey](#).

CIE PLATFORM UPDATES

Upcoming Releases - The following system improvements and updates will be available in CIE starting October 1, 2021.

- Referral Management Dashboard Upgrade - With the new referral management dashboard, you will be able to make bulk updates to direct referrals.
- **Case Management Dashboard** - The feature is customizable, so you can quickly review your client base faster than ever before. With one click, view a list of the clients your organization that consented into CIE or a list of your recently viewed clients.
- **Alerts** - Care Team Members will soon receive notifications of housing and health changes, an indication of food insecurity, and missed appointments for CIE participants to provide proactive support.
- Ability to add Household Information- You will be able to list other individuals that are in the client's household, including Co-parents, children, and Authorized Representatives

Recent Releases

- **Building Resiliency** Screening tools
 - PRAPARE (Protocol for Responding to and Assessing Patients' Assets, Risks, and Experiences)
 - Financial Capability Scale
 - Brief resiliency Scale
 - Positive Relationships
 - Protective Factors Survey

New Training Modules

- **Referral Management** -This module covers the lifecycle of a direct referral, how to navigate the Referral Dashboard, and the steps to close out a referral from beginning to end.
 - Link: <https://ispri.ng/23VKz>



- **Adding Relationships and Household Information**
 - Link: <https://ispri.ng/W3z23>
- **Building Resilience Screening tools**

Link: <https://ispri.ng/J0kv7>

CIE Platform Access- To access the assessment and other tools available in CIE, you are required to complete CIE Care Coordination E-learning and complete a short quiz at the end. To access the training, please contact our [CIEhelpdesk](#).

DIABETES PREVENTION AWARENESS

According to the [American Diabetes Association](#), in 2018, 34.2 million Americans, or 10.5% of the population, had diabetes. Another 88 million have prediabetes, and the total national cost of diagnosed diabetics is estimated to be around \$327 billion.

National Diabetes Month occurs every November, with World Diabetes Day on November 14. Nearly 30 million Americans suffer from diabetes,

Attached are flyers to bring awareness on Diabetes Prevention that you can share across your organizations.

COMMUNITY VOICE

CIE is holding a series of Community Voice Forums to gather feedback from individuals with experience getting help from social services or that have feedback or insight about how social services are delivered in our community. The first meeting will be an introductory meeting where the individuals will learn about the CIE and decide if they want to join CIE's Community Voice Affinity Group.

To participate, individuals must [register](#) for one of the introductory meetings and meet the following requirements:

Introductory Meeting

Register to Attend:

https://211sandiego.zoom.us/meeting/register/tJ0ocOGhqj4oH9N_HiwTWhYV9FXSUDaaZkOL

October 15, 2021 from 10:00 am-11:00 am

October 22, 2021 from 5:00 pm-6:00 pm



CIE Partner Network Monthly Meeting Minutes

September 23, 2021

Experience:

- 18 years or older
- Interested in the way data is shared with health and social services
- Interest in community planning & impact
- Could have experience in seeking social services

Commitment:

- Willing to meet once a month (starts October 2021)
- Willing to meet virtually (*computer and internet needed; can support those without access)
- Willing to provide input or participate in CIE governance

Compensation:

- Participants will receive a \$50 compensation per meeting

Please share with your extended network of clients that may want to join.

SUPPORTIVE SERVICES

The International Rescue Committee featured several supportive resources for refugees, asylum seekers, and immigrants in their newsletter in August. Visit their page of resources [here](#).

Sign up to receive their newsletter, [here](#).

CIE MONTHLY TRAINING OPPORTUNITIES

During October, there will be two opportunities to join a CIE Training on

- October 6, 2021 at 10:00 am
- October 13, 2021 at 10:00 am

Join Us Via Zoom:

<https://211sandiego.zoom.us/j/91002228786?pwd=WjZTQSs3U2pLYUx3NVNIS05IMWx2QT09>

NEXT CIE PARTNER GATHERING

- October 28, 2021 @ 9:00 am
- Register to attend [here](#).