



Community  
Information  
Exchange®

# CIE PARTNER NETWORK MEETING

January 27, 2022

9:00 AM – 10:00 AM

# AGENDA

## What's Happening Today

- Welcome
- New CIE Partners
- 2022 Happenings
- Upcoming Events & Workgroups
  - CalAIM
  - Primary Care Assessments
  - CIE Community Voice
- Other Updates
  - CAFA
  - Ethics & Policy
  - Partners in Prevention
  - DoorDash
  - Blue Shield Vax Project: COVID-19 Vaccine Outreach
  - Referral Spotlight: Perinatal Care Network
  - CIE Onboarding & Training
- Open Forum

# Zoom Etiquette

## There is Grace In Our Space

### Be on mute + Galley View

- To reduce background noise + see all the beautiful faces. Drag your gallery to make it bigger when slides are running (side-by-side mode)

### Chat it Up!

- Place thoughts, questions, suggestions in the chat
- If the chat stream is overwhelming, ignore it 😊

### Cameos are cool

- Partners/roommates/pets/kids are welcome

### Self-Care

- Feel free to stand up, move around, use the restroom, eat and drink as needed.

### Live Transcription

- View full transcript or show subtitle

### Reaction + Emojis

- Use the Reactions buttons or Emojis in chat to celebrate shares or special moments

# Access





# Community Research Foundation



# Global Communities



# Health Net

**WELCOME**

to the

*Community Information Exchange*



**health net**™

# 2022 Happenings

Engagement Strategy  
CIE website calendar

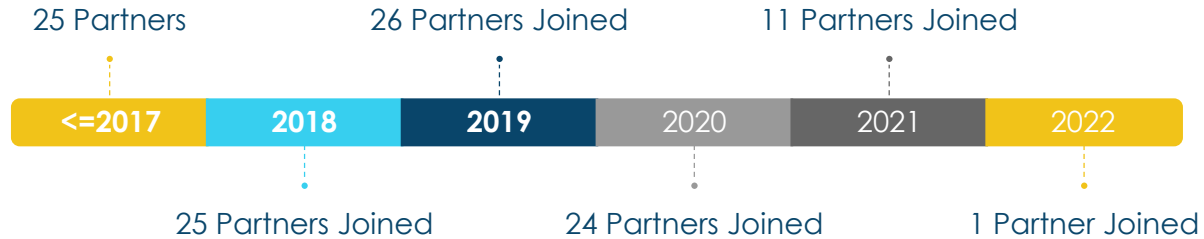
Presenters:

- Aidee Roman
- Tanissha Harrell



# CIE Partner Network Over the Years

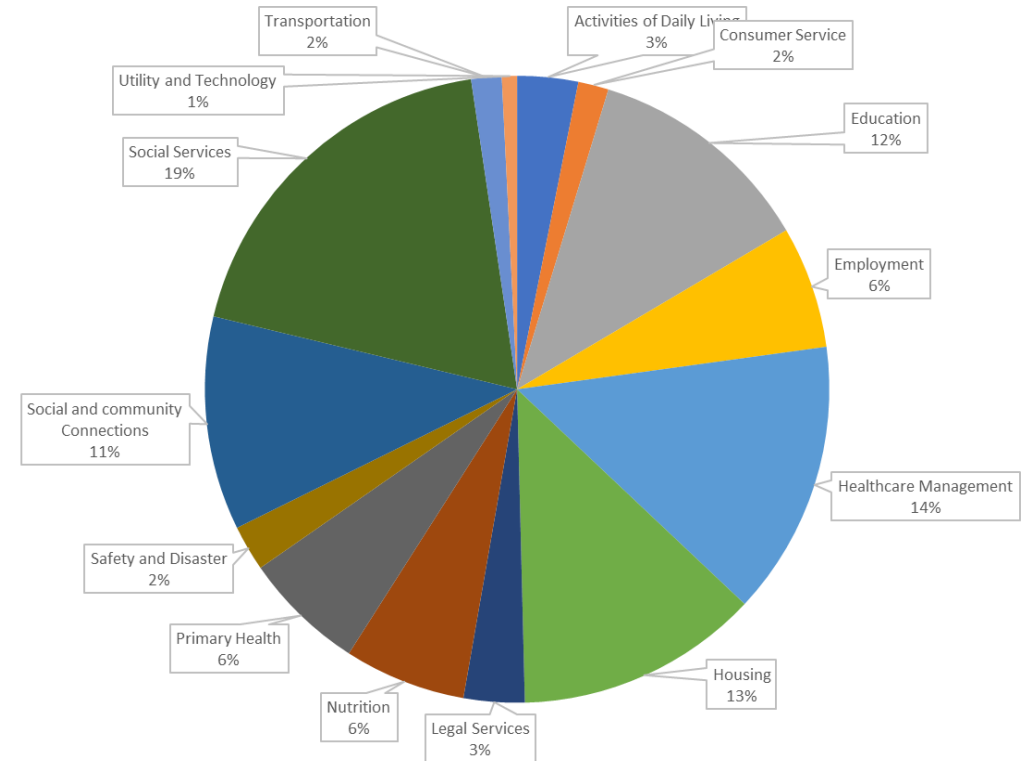
## 112 Partners in CIE



## Initiatives Supported

- CDC
- Building Resiliency
- Partners in Prevention
- CalAim
- Blue Shield Vaccination Outreach Project
- CAFA
- Veterans Services

## Sectors Supported



# CIE PARTNERS THAN JOINED LAST YEAR



**Global  
Communities**  
Partners for Good



**TOWNSPEOPLE®**

Joined in 2022



# Engagement 2022

- Who should we engage? CBO's
- Who do you want to send referrals ?
- What coalitions, collaborative networks, groups?
- What sectors or areas of focus ?
- Who is missing from our table?

Current opportunities for you to join workgroups and other meetings will be posted on CIE Website under Events: <https://ciesandiego.org/partner-with-cie/cie-calendar-of-events/>

# Upcoming Events & Workgroups

CalAIM

Primary Care Assessments

Presenter:

- Karis Grounds



# Training: How can CIE support your CalAIM services?

**What?** Did you know you can use CIE to support your CalAIM care management? This includes outreach, enrollment and coordination. You'll learn an overview of how CIE can be used, demo and desk aid to support you or your teams or ways you can use it!

**Who?** Contracted CalAIM providers (supervisors or direct service)

**When?** February 10th 1:00-2:00 PM

**Where? Zoom Register Here:**

<https://211sandiego.zoom.us/meeting/register/tJAuc-CrrTspGtwjE5ML2jtsVlux8M-la99>



# Primary Care Assessments

**What?** CIE has assessments and screenings available for partners to use. We are releasing as they are updated and reviewed by partners(housing and nutrition available now). We need your help with primary care!

**Who?** Those who provide primary care services or refer to services often

**When?** February 9th 3:00-4:00 PM

**Where? Zoom Register Here:**

[https://211sandiego.zoom.us/meeting/register/tJ0sfuurqDMiGdFYvI\\_G2AAPM2ZmEr7pgfBc](https://211sandiego.zoom.us/meeting/register/tJ0sfuurqDMiGdFYvI_G2AAPM2ZmEr7pgfBc)

# Other Updates

CAFA

Ethics & Policy WG

DoorDash

Blue Shield Vaccine Project

CIE Training

Presenters:

- Alana Kalinowski
- Roxanne Suarez
- Aidee Roman
- Tanissha Harrell
- Joana Oboza

# CAFA: Coordinated Action for Financial Assistance

## Monthly Working Group: 3rd Friday of the month, 9-10am

Areas of Focus	Technology	Workflows	System-level Recs.
Navigation	<ul style="list-style-type: none"><li>• Master intake</li><li>• Proactive notifications</li><li>• System-level adoption</li><li>• Leveraging CIE for care planning</li></ul>	<ul style="list-style-type: none"><li>• Program design</li><li>• Role of 211 Resource Database</li></ul>	
Coordination	<ul style="list-style-type: none"><li>• Referral line of sight</li><li>• Service tagging</li><li>• Triggered prioritization</li></ul>	<ul style="list-style-type: none"><li>• System-level adoption of workflows that use referral pathways in CIE</li><li>• Program design that includes the client in front of you as well as the client at another agency</li></ul>	
Impact	<ul style="list-style-type: none"><li>• Triggers for categorical eligibility across domains that facilitate paired access</li></ul>	<ul style="list-style-type: none"><li>• Workflows that capture data to drive predictive/categorical eligibility and includes coordination activities to connect client to those services</li></ul>	



## Essential Goods Delivery Program

We are pleased to share that we are continuing our partnership with United Way World Wide and DoorDash to provide contact-free delivery in 2022!

If your organization currently offers delivery of goods and services or other critical supplies to clients and you would like to partner with us, please complete the [interest form](#) below.

We are also gathering interest in a new opportunity that will support pet food and supplies delivery in 2022. If your organization currently offers pet food and supply deliveries and would like to partner with us, please connect with Aidee Roman at [aroman@211sandiego.org](mailto:aroman@211sandiego.org). Respond by COB on 1/28/2022.



# COVID-19 Vaccine Outreach



## What's Going On

Community partners are hosting events to provide information and resources in multiple languages.

## Call to Action:

Call 211 or visit the 2-1-1 website for information on vaccine sites, events, and appointments, if necessary.



## Participating Partners



# Referral Spotlight: Perinatal Care Network

The Perinatal Care Network (PCN) is a toll-free phone line that links families eligible for pregnancy-related Medi-Cal to care. PCN works to assure that pregnant women obtain early and continuous prenatal care and other services needed during pregnancy.

## Services Provided:

- Expedited Medi-cal processing, including presumptive eligibility
- Direct linkage and appointment scheduling with prenatal care provider
- Direct Referrals to wrap around services:
  - Family Support Programs (First 5 First Steps, County Public Health nurses, etc)
  - WIC
  - Mother 2 Baby, Text 4 Baby
- DV, Substance Abuse, and Mental Health Screenings and Referrals
- Access to Lyft Rides
- Follow-ups to ensure connection to services prenatally and postpartum





# Referral Spotlight: Perinatal Care Network

## How to Refer:

- Provide client with hotline phone #: 1-800-675-2229 (Open M-F 7:30 – 5:30 pm or voicemail available)
- Directly refer through CIE
  - Clients are outreached to the next business day after referral submitted

Perinatal Care Network (PCN) enter location

> Refine my results

Print this list 1 results

sorted by: Relevance | Distance Direct Referral: ☐

**Perinatal Care Network (PCN)**  
2-1-1 San Diego  
Expedites Medi-Cal applications for pregnant women, and follows up to ensure access to coverage and appropriate prenatal care. Assists women who do not qualify for Medi-Cal ... Eligibility

Direct Referral: ☒  
**(800) 675-2229**  
3851 ROSECRANS ST  
SAN DIEGO, CA 92110

Add Referral



PCN flyer is available to print:

[https://www.sandiegocounty.gov/content/dam/sdc/hhsa/programs/phs/MCFHS/PCN%20Brochure%20\(English\).pdf](https://www.sandiegocounty.gov/content/dam/sdc/hhsa/programs/phs/MCFHS/PCN%20Brochure%20(English).pdf)

County Website:

[https://www.sandiegocounty.gov/content/sdc/hhsa/programs/phs/perinatal\\_care\\_network.html#:~:text=Purpose,other%20services%20needed%20during%20pregnancy](https://www.sandiegocounty.gov/content/sdc/hhsa/programs/phs/perinatal_care_network.html#:~:text=Purpose,other%20services%20needed%20during%20pregnancy)



# CIE Onboarding & Training



## Coming Soon

### Updated e-learning

- Abbreviated Start-up E-learning
- Suggested supporting modules
  - Administrative features
  - Individual Features

### New Implementation model

- Orientation Meetings

Options:

- ☐ Individual Plan
- ☐ Workgroup or Initiative
- ☐ Affinity Group (March)

# Affinity Group

## March Start

What are the goals of the affinity group? Through participation, teams will:

- Engage with peers embarking on their CIE adoption journey;
- Explore change management best practices to support CIE adoption action steps;

Complete a workflow map and implementation plan which will include consent, assessment, referral, data entry and follow up processes;

- Pilot test at least one element of the implementation plan;
- Identify continuous quality improvement activities to support ongoing implementation of CIE.

What to expect?

- 4-5 virtual meetings
- Offline program/agency planning work (3-5 hours)

# Community Information Exchange Partners: 112



## Data Sharing Partners



[CIE Partner List](#)

[CIE Partner Logos](#)

[Direct Referral List](#)

# Open Forum

Share Your Updates

Share Your Stories

Share your Events