



CIE Partner Network Monthly Meeting Minutes

January 27, 2022

Meeting time: 9:00 am-10:00 am

Meeting location: Virtual Zoom meeting

WELCOME AND INTRODUCTIONS

WELCOME TO THE 211/CIE SAN DIEGO TEAM NAKISHA JONES!

Nakisha Jones has been a 211 San Diego Community Connector for the past four years. She will transition to her new position as the Program Assistant starting November 1, 2021! In her new role, Nakisha will be ongoing support to the CIE integration team with special projects that drive the CIE network's adoption and utilization of the CIE platform. Nakisha will also be supporting our CIE partners with ongoing troubleshooting and support.

Help us welcome Nakisha Jones to the team!

NEW CIE PARTNERS

Help us welcome the following partners to the CIE Partner Network!

- Access, Inc
- Community Research Foundation
- Global Communities
- Health Net

Find the list of all 112 CIE partners [here](#).

CIE ENGAGEMENT STRATEGY

Throughout the years, community partners joined CIE to support community needs and multiple community initiatives including Building Resiliency, Partners in Prevention, CalAim, Coordinated Action for Financial Assistance, among others. This year, the 211/CIE San Diego team would like to hear from you!

- What other community partners should we engage?
- Who do you want to send direct referrals to?
- What coalitions, collaborative networks, groups?
- What sectors or areas of focus?
- Who is missing from our partner community?

Please complete the following google excel:

<https://docs.google.com/spreadsheets/d/1mcwuG8PMs0aXYOHU5xBNewOBJo7Fv1aK7EziXTFeRbg/edit?usp=sharing>



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CIE WEBSITE AND CALENDAR OF EVENTS

The 211/CIE team is working on revamping the CIE website to be one source of information for updates, documents, community events, and more to keep the CIE Partner Network engaged connected on CIE happenings <https://ciesandiego.org/partner-with-cie/cie-calendar-of-events/>

UPCOMING EVENTS AND WORKGROUPS

Training: How can CIE support your CalAIM services?

When: February 10, 2022 from 1:00-2:00 PM

Register via zoom to attend:

<https://211sandiego.zoom.us/meeting/register/tJAuc-CrrTspGtwjE5ML2jtsVlux8M-la99>

Who Should attend? Contracted CalAIM providers (supervisors or direct service)

Primary Care Assessments

When? February 9, 2022, from 3:00-4:00 PM

Register to attend via zoom:

https://211sandiego.zoom.us/meeting/register/tJ0sfuurqDMiGdFYvl_G2AAPM2ZmEr7pgfBc

Who Should attend? Those who provide primary care services or refer to services often

OTHER UPDATES

Coordinated Action for Financial Assistance Workgroup Monthly Meetings

When: Monthly Working Workgroup occurs 3rd Friday of every month (till June) from 9:00 AM-10:00 AM

Register to attend via zoom:

https://211sandiego.zoom.us/meeting/register/tJApceCrqjovGdNBBwRJafItr_cqMklf7tZf

Doordash: Essential Goods Delivery Program

We are pleased to share that we are continuing our partnership with United Way World Wide and DoorDash to provide contact-free delivery in 2022!

If your organization currently offers delivery of goods and services or other critical supplies to clients and you would like to partner with us, please complete the [interest form](#).

COVID-19 Vaccination Outreach

Community partners are hosting events to provide information and resources in multiple languages. Call 211 or visit the [2-1-1 website](#) for information on vaccine sites, events, and appointments.



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Referral Spotlight

Service Name: Perinatal Care Network

Description: The Perinatal Care Network (PCN) is a toll-free phone line that links families eligible for pregnancy-related Medi-Cal to care. PCN works to assure that pregnant women obtain early and continuous prenatal care and other services needed during pregnancy.

To connect clients to this service you can send a direct referral using CIE. Search for "Perinatal Care Network." You can also provide the hotline at 1-800-675-2229 (Open M-F 7:30 – 5:30 pm or voicemail available)

PCN flyer is available to print:

[https://www.sandiegocounty.gov/content/dam/sdc/hhsa/programs/phs/MCFHS/PCN%20Brochure%20\(English\).pdf](https://www.sandiegocounty.gov/content/dam/sdc/hhsa/programs/phs/MCFHS/PCN%20Brochure%20(English).pdf)

County Website:

https://www.sandiegocounty.gov/content/sdc/hhsa/programs/phs/perinatal_care_network.html#:~:text=Purpose,other%20services%20needed%20during%20pregnancy

CIE Onboarding and Training

The 211/CIE San Diego team is revamping the start-up e-learning to facilitate the onboarding of new users of the CIE platform. The team will also start hosting orientation meetings to support individual onboarding plans, workgroup initiatives, and affinity groups (starting up in March)

Next CIE Monthly Office Hours: February 9, 2022, at 10:00 AM. Join via zoom, here:

<https://211sandiego.zoom.us/j/91002228786?pwd=WjZTQSs3U2pLYUx3NVNIS05IMWx2QT09>

For more information, contact Roxanne Suarez, at rsuarez@211sandiego.org

OPEN FORUM

New Direct Referral

Service Name: 2-1-1 VITA & CalEITC Direct Referral"

Description: The CalEITC Tax Program educated clients on potential CalEITC, EITC, and YCT tax credits. Including, screening callers for eligibility for free tax appointments through the VITA tax sites.

To get clients connected to services, you can send a direct referral using the CIE partner community. Search "2-1-1 VITA & CalEITC Direct Referral." You can also have clients call 2-1-1 or visit <http://211sandiego.org/taxes> for more information.



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NEXT CIE PARTNER GATHERING

- February 24, 2022 @ 9:00 am
- Register to attend [here](#).

Reminder, no meeting during November and December