CIE PARTNER NETWORK MEETING

April 28, 2022
9:00 AM – 10:00 AM
What's Happening Today

• Welcome
• Energizer
• Partner Highlight
  • San Diego for Every Child
• New Direct Referral Partners
• Welcome New CIE Team Member
  • CIE Network Specialist, Angie Esparza Bañuelos
• User Experience
• Partner Utilization Reports
• CIE Updates
  • CIE Affinity Group
  • CIE Monthly Orientation Onboarding
  • CAFA
  • California Forum
• Open Forum
  • Partner Sharing
Energizer- Story Spine

• Once upon a time... (set the scene)
• And every day... (set the context)
• Until one day... (something happens, a turn of events)
• And because of that... (something builds)
• And because of that... (and continues to build)
• Until finally... (the climax)
• And ever since then... (the moral of the story)
Partner Highlight
San Diego for Every Child Guaranteed Income Project
Welcome

Khea Pollard
Director San Diego for Every Child

A Conversation with Khea Pollard

• Why is this approach bold/different when addressing child poverty?
• What is guaranteed income all about?
• How does this approach “feel” for program participants?
• Why is dignity important, how do you define it, and how do you know folkx are experiencing dignity?

Mission:
We are on a mission to cut the experience of child poverty in San Diego County in half by 2030.
New Direct Referral Partners
Pathways to Constructions

Helps prepare youth for opportunities in construction. Provide pathways to secure employment by prioritizing women and BIPOC individuals and providing work readiness training.

Work readiness training can be categorized as resume workshops, interview training, financial literacy programs, and one-on-one coaching.
Chula Vista Community Collaborative

Beacon Family Resource Center
Fair Winds Family Resource Center
Neighbor to Neighbor, Chula Vista Community Collaborative
New Directions Family Resource Center, Rice Elementary School
Open Door Family Resource Center
Rayo de Esperanza Family Resource Center

Help with direct services such as filling out applications for CALFresh, Health insurance, MediCal, and basic paperwork. We have food resources including emergency food boxes or we can provide information about where to get food. A community closet is also available where families can get clothes. The organization mostly connects families to other resources or organizations through referrals or by giving families information about partnerships. These resources include:

• Family support and advocacy
• Parenting resources
• Employment resources
• Housing advocacy/navigation
• SDG&E CARE program
• Referrals for counseling
• Adult education classes
• Health and safety information
**Operation Skillbridge**
Offers transitioning military & veterans living in California free job skills training in multiple areas (scholarship eligible):

Operation Vetrepreneur
Prepares veterans to become entrepreneurs by walking them through a seven-stage process defined by REBOOT to start a business.
National Veterans Transition Services (Reboot)

**Reboot Workshop Transitioning America’s Heroes**

Nation’s only Military-2-Civilian Transition Reverse-Boot Camp (MIL2CIV) that integrates behavior-based education to “reboot” the military mindset to help veterans redefine their personal identity, purpose in life, and desired occupation after military service. Taking a science-based approach, workshop participants are immersed in a three-week reflective and engaging curriculum that successfully bridges the social, personal, and cultural gap between the military and civilian worlds.

CIE Network Specialist
Angie Esparza Bañuelos

Background:
Moved to the United States in 2002
City Heights Resident
7+ years of Non-profit experience

Education:
University of California, San Diego
B.S Human Development

Fun Facts:
Avid Hiker and Hammock-er
Cat Mom
User Experience
**Issue:** When client records are missing contact information, partners aren't able to follow up on Direct Referrals.

**Proposed Solution:** Require that a phone number, email address or home address is entered before a Direct Referral can be submitted.

**The Data:**

<table>
<thead>
<tr>
<th>Source</th>
<th>Number of Clients</th>
<th>Approx. Clients w/ out Contact Info</th>
<th>Max All Contact Info</th>
<th>Phone</th>
<th>Email</th>
<th>Address (Home/Mail)</th>
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<tbody>
<tr>
<td>RTFH Integration</td>
<td>20,749</td>
<td>12,034</td>
<td>42%</td>
<td>42%</td>
<td>21%</td>
<td>16%</td>
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<tr>
<td>ICS Integration</td>
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<td>84%</td>
<td>84%</td>
<td>44%</td>
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<tr>
<td>CWSD Integration</td>
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<td><strong>2,695</strong></td>
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<td><strong>88%</strong></td>
<td><strong>3%</strong></td>
<td><strong>93%</strong></td>
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<tr>
<td>San Diego Food Bank Integration</td>
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<td>99%</td>
<td>35%</td>
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<td>99%</td>
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<tr>
<td>BSCA Integration</td>
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<td>100%</td>
<td>99%</td>
<td>5%</td>
<td>100%</td>
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<td>La Maestra Integration</td>
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<td>100%</td>
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<td>100%</td>
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<td>San Ysidro Integration</td>
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<td>99%</td>
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<td>100%</td>
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<td>SDWP Integration</td>
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<td>55%</td>
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<td>FHC Integration</td>
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<td>100%</td>
<td>86%</td>
<td>71%</td>
<td>100%</td>
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<tr>
<td>MAAC Integration</td>
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<td>0</td>
<td>100%</td>
<td>100%</td>
<td>99%</td>
<td>99%</td>
</tr>
<tr>
<td>Overall Total/Percentage</td>
<td><strong>119,775</strong></td>
<td><strong>20,362</strong></td>
<td><strong>83%</strong></td>
<td><strong>83%</strong></td>
<td><strong>52%</strong></td>
<td><strong>73%</strong></td>
</tr>
</tbody>
</table>
Input & Insights wanted!

1. What are the potential downsides if we require contact information to make a Direct Referral?

After Discussing...

2. Should contact information be required to make a direct referral?
Yes/No
Partner Utilization Reports
What are Utilization reports and why are they important?

The reason the utilization reports are very important for all of us is that they basically provide a snapshot of how each of the organizations are participating in this shared space and network, as well as providing us an understanding of how CIE works together to connect us with shared information and the shared commitment to help our community come together. It also shows you how your organization is using CIE and how we can provide our support where you may feel needed.

**Items to review**

- Standard Reports and what they include
- Other opportunities to access individual Data for more specific information
CIE Updates
Affinity Group- Sign up open!

Why join?
As a group, we work through the milestones of rolling out CIE across your operations. Over 4-5 sessions, define your team's goals and outcomes for using CIE, get the buy-in needed to move your plan forward.

Outcomes:
• Define Success
• Generate Buy-in
• Develop Team Workflows
• Change Management Plan

Register for June:
https://forms.office.com/r/LdGpAp3UYs
CIE ORIENTATION/ONBOARDING

Why join?
This meeting is for new and current CIE partners who may need some support with engaging and navigating CIE. CIE partners who have new staff this is a great way for new team members to learn more about CIE.

Topics Discussed:
• What is CIE?
  • Roles & Responsibilities
• CIE Partner Network
• Ways to Engage in CIE
  • Uses of CIE
• Getting Started
  • Implementation
• Next Steps

Register:
https://211sandiego.zoom.us/meeting/register/tjcpde6hpzsqE9SB7hg9N_EnxPz8XzPj1rN
CAFA: Coordinated Action for Financial Assistance

Next Meeting: Friday, May 20 @ 9am

How it started - Project Goals:
- Navigation
- Coordination
- Impact

How it’s going:
- Listening session – assumptions, challenges, and realities
- Data
- Workflows

Where are we headed?
- If we were able to remove some of the logistical barriers to project goals, what’s the ideal state?

Call to Action: Weigh in at the May meeting - whether you have been to other meetings or not!
California Forum

Aligning California: Maximizing Opportunities to Advance Local Community-Led Networks
San Diego, CA

Why it’s important?

State of the Field
Increase awareness of the current state of CIEs in California, including system maturity, approaches to shared governance and community engagement, and different approaches to technology and data sharing infrastructure.

System Transformation
Share emerging practices and challenges to discuss opportunities for supporting infrastructure, evaluation measures, and sustainability strategies.

Advocacy and Growth
Identify the priorities, needs, and advocacy efforts in California to support the continued development and growth of CIEs in the state.

https://ciesandiego.org/caforum/
Open Forum

Share Your Updates
Share Your Stories
Share your Events
Announcement: New E-learning

New CIE User E-learning: https://ispri.ng/p6qmx

The previous training has been deactivated.

Monthly Office Hours: 2nd Wednesdays, 10am - 11am

Tech Support: CIEHelpdesk@211sandiego.org
Thank you for your time