

Leveraging a CIE Framework: Lessons Learned and a Path Forward

Speakers



Artrese Morrison

Health Leads



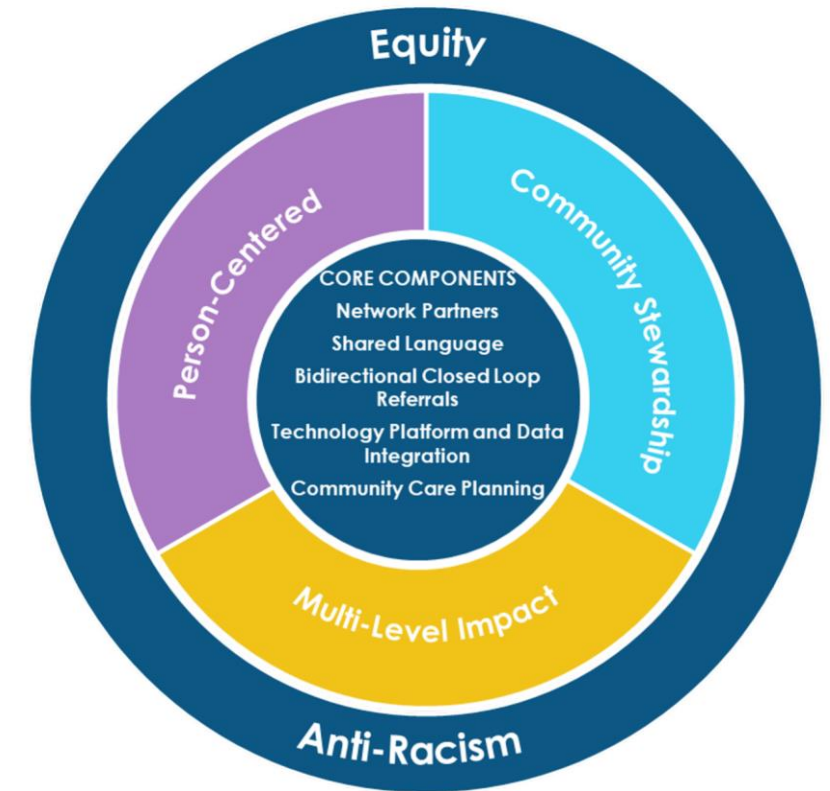
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CIE: Tenets, Fundamental Approaches, Core Components

A Community Information Exchange (CIE) is a community-led ecosystem comprised of **multidisciplinary network partners** using a **shared language**, a **resource database**, and **integrated technology platforms** to deliver enhanced **community care planning**.

A CIE enables communities to have **multi-level impacts** by shifting away from a reactive approach towards **proactive, holistic, person-centered care**. At its core, CIE centers the community to support **anti-racism and equity**.



Purpose

The Framework aims to help institutions and the communities they serve approach program planning and systems change work from a place of anti-racism by:

- **Naming** how data system design reflects understanding of and participation by the intended beneficiaries of current programs and interventions.
- **Acknowledging and documenting** the effects of a spectrum of data system design types on oppressed populations and communities.
- **Identifying** strategies needed to eliminate the harm of current processes and practices.
- **Highlighting** the behavior change needed to rebuild or change the overall data system to better meet community needs across racial and ethnic populations.
- **Adopting** practices that promote restorative justice, mitigate harm and exploitation, and address existing harm that has been committed towards the community.



Landscape of Data System Design: Axes



Landscape of Data System Design: System Types

Each system's approach is differentiated by how it centers the community.

Every system or intervention has the ability to produce harm, but **the response to the harm is what creates the lasting effect on the individual and the community.**



Predatory

Profits from systems of oppression



Passive

Observes systems of oppression



Savior-Designed

Acknowledges systems of oppression



Ally-Designed

Confronts systems of oppression



Equity-Empowered

Dismantles systems of oppression



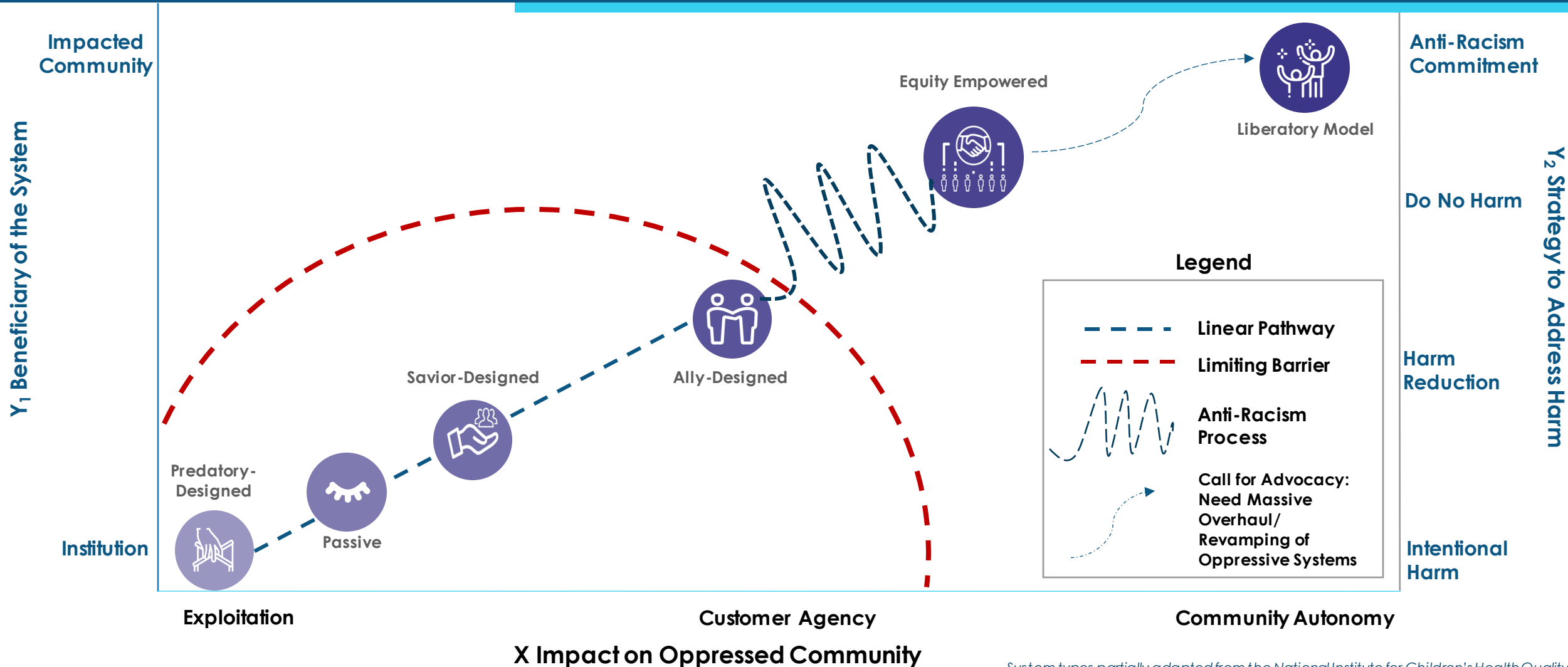
Liberatory Model

Eliminates systemic oppression

System types partially adapted from the National Institute for Children's Health Quality. <https://www.nichq.org/insight/savior-designed-equity-empowered-systems>



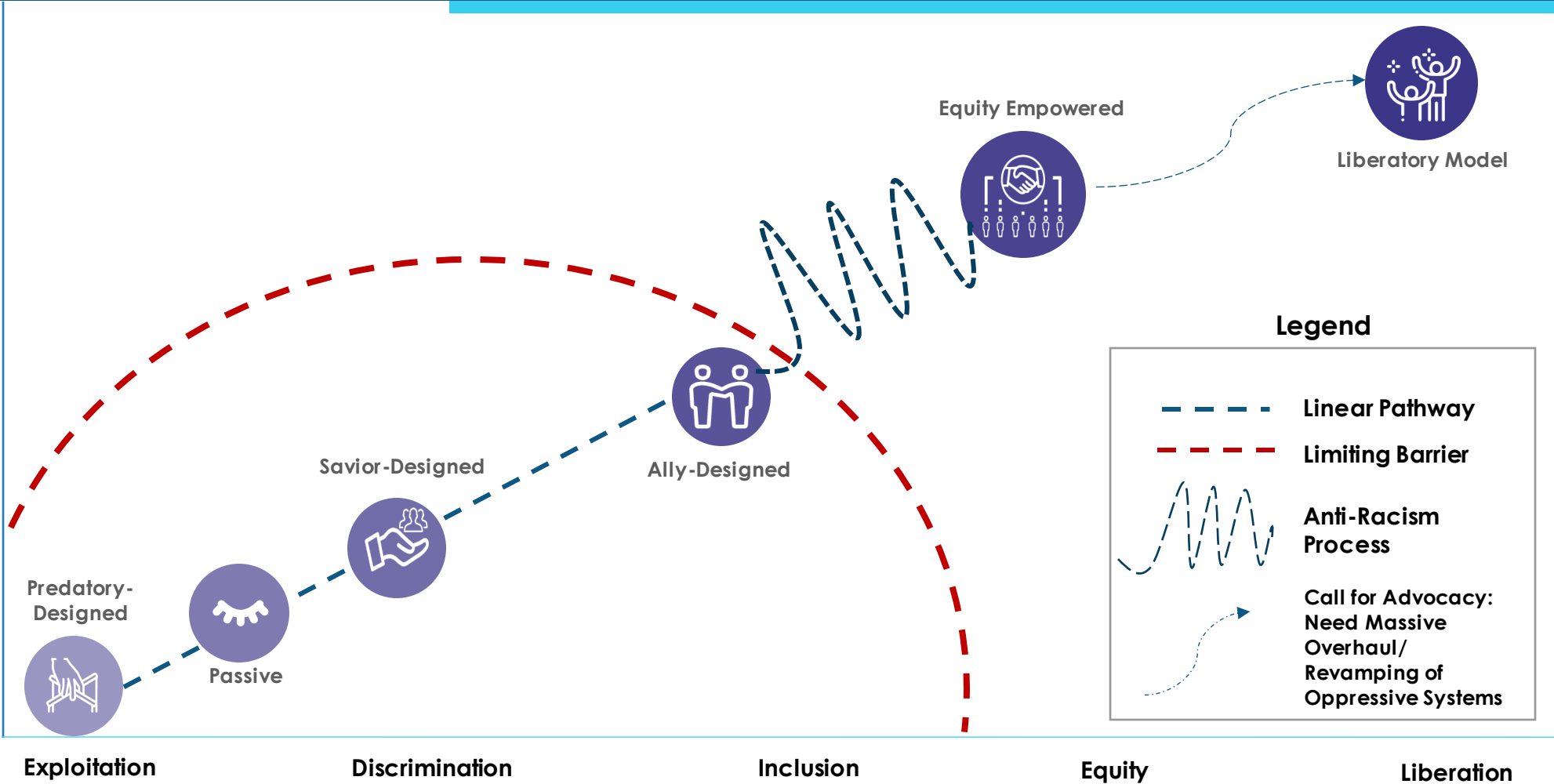
Landscape of Data System Design: Institutional Reflection



Landscape of Data System Design: Individual Reflection

Y₁ Focus of Needs, Priorities and Desires (Internally and Externally)

Most Marginalized/Community-Focused
Others-Focused
Me-Focused



X Impact on Oppressed Community

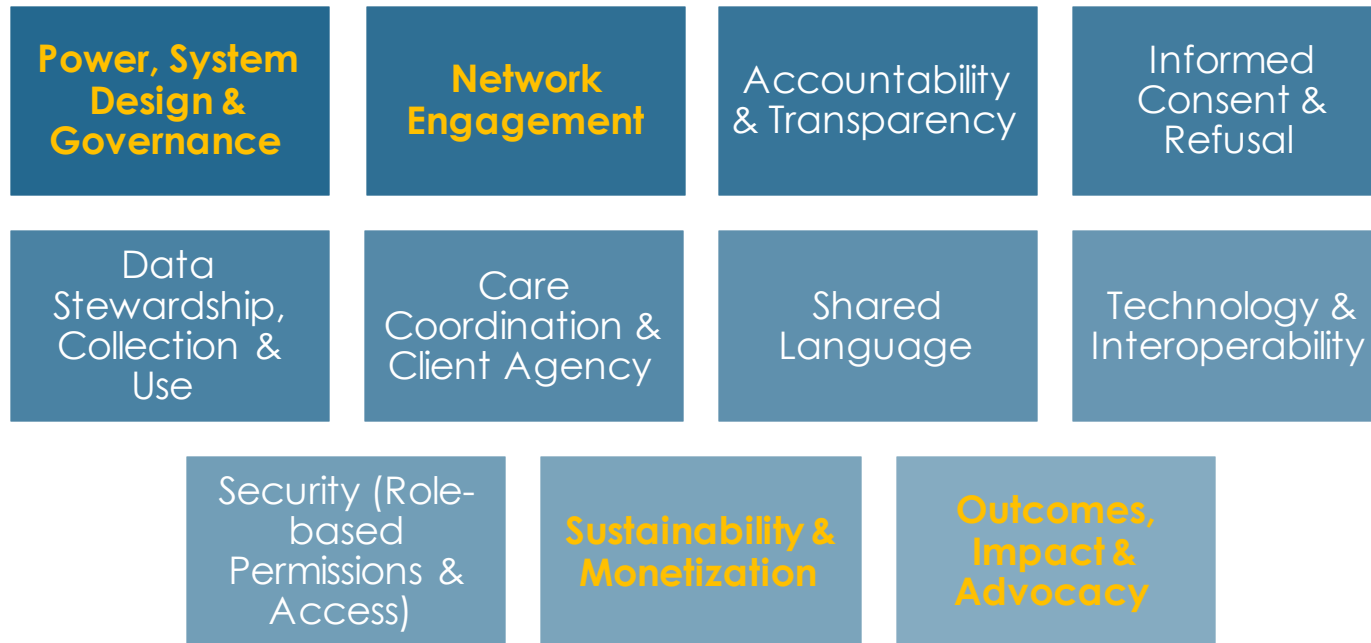
System types partially adapted from the National Institute for Children's Health Quality.
<https://www.nichq.org/insight/savior-designed-equity-empowered-systems>

Y₂ View of Power (Internally and Externally)

Respecting and Honoring Most Marginalized/Community Power
Recognition that Most Marginalized/Community Has Power
Power Given to Others
No Power Given

Data System Drivers

These 11 key components provide detailed descriptions of existing data drivers that will help institutions and organizations understand the differences between each system design and opportunities to move towards an anti-racist model.



Reflection

- What concepts resonate with you the most? Why?
- What is something you plan to do differently in your role to support this work?

Shared Governance and Infrastructure

Speakers



Karis Grounds

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Sheena Nahm

Health Leads

Why Community Governance?

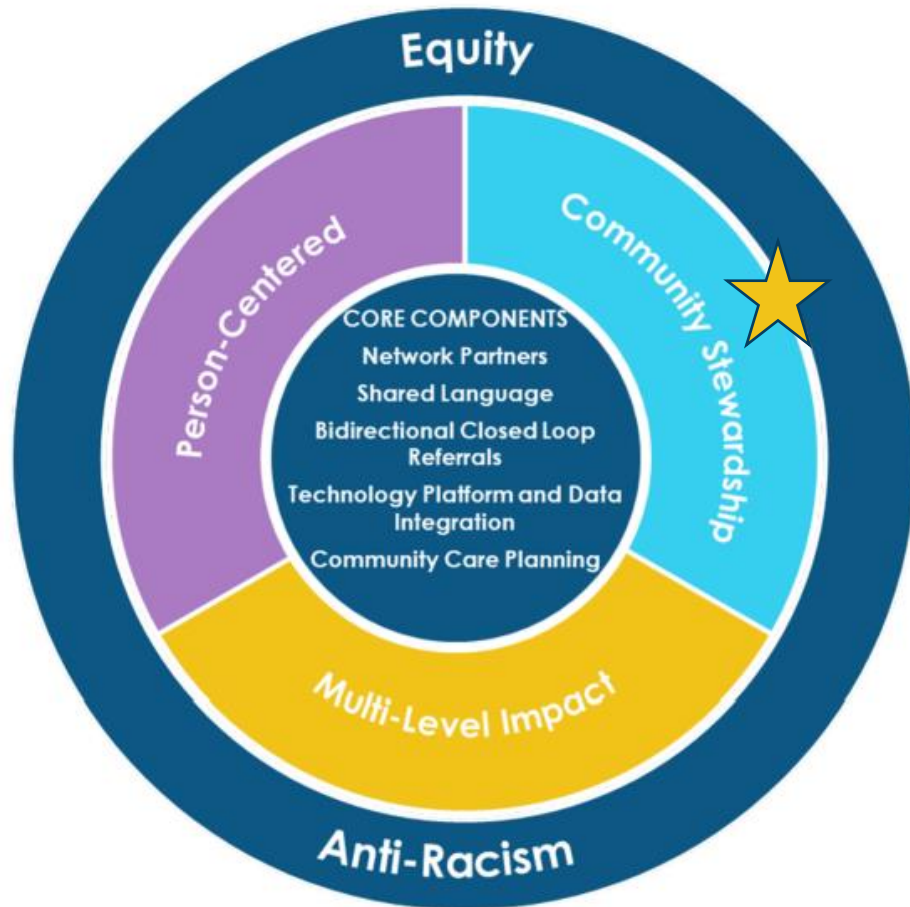
“A better Medi-Cal is a key building block of California’s broader commitment to building a healthier and more equitable state.

Black and Latino Californians have long faced health disparities that are the result of longstanding, structural racism in the health care system, housing, and employment. The pandemic exacerbated these inequities and underscored the need for CalAIM’s investment in Community Supports, and home and community-based services, including interventions that address social drivers of health. These lessons learned are at the heart of the CalAIM system transformation.”

- Who is most impacted by flawed and inequitable systems?
- Who typically drives systems design and improvement?

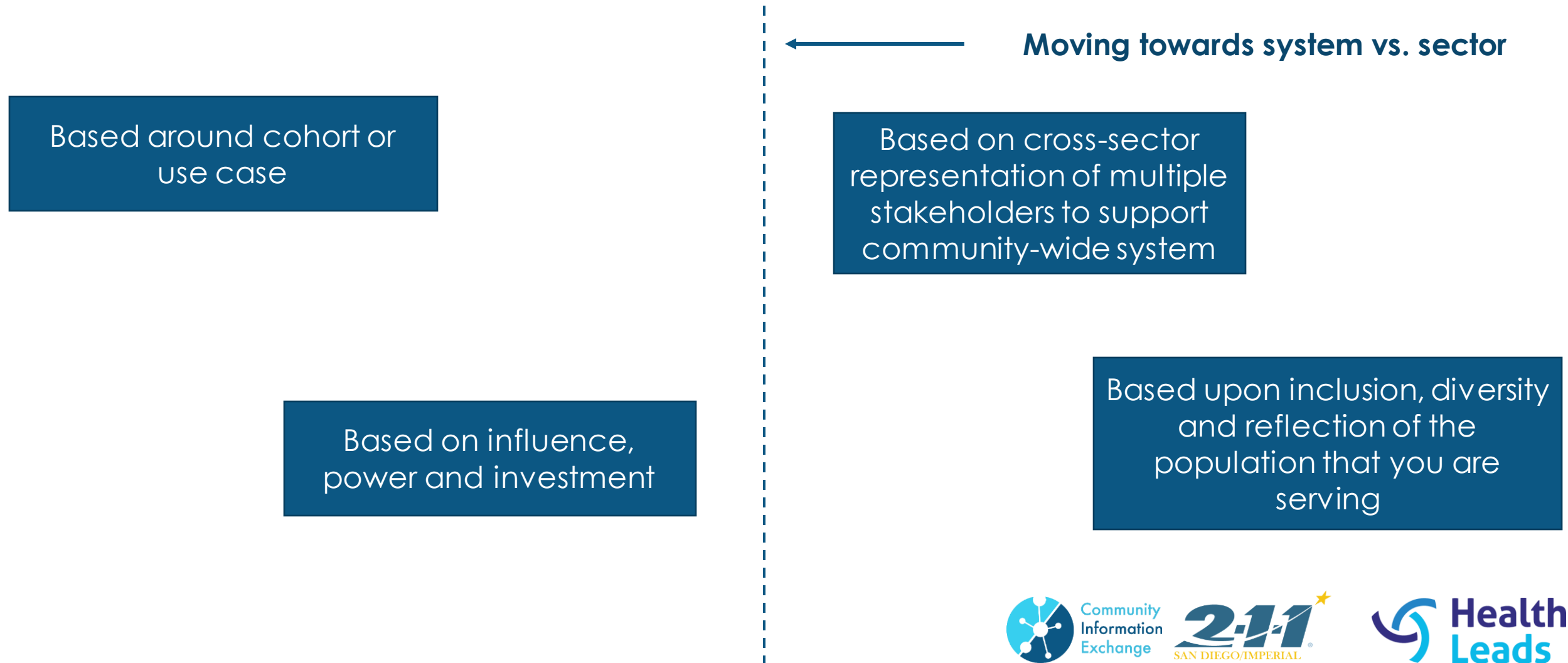


Why Community Governance?



Community stewardship: A CIE must be led by the community through a neutral convener, backbone organization or leadership structure that ensures engagement of community voice, considers the human perspective in all aspects of system design, and promotes shared power and partnership within the network. This governance infrastructure ensures data stewardship, collection and use that meets ethical standards and shares value with community members who institutions have traditionally benefited from.

Power Structures of Governance



Community
Information
Exchange



Design Principles

Shared Power: Community residents and organizations set aims together

Capacity Building: Grounded in the commitment to mutual exchanges of information and expertise, capacity building efforts strengthen assets within a community vs relying on outside expertise as a source of knowledge and solutions.

Advocacy: A CIE inspires movement with the goal of systems change rather than solely addressing needs of individual organizations. A CIE reimagines the way care is provided through a comprehensive, informed, culturally responsive approach that creates space for agency and advocacy.

Data Stewardship: A CIE is responsible for stewarding, sharing and using data to protect the populations they are serving, as well highlight inequities and understanding improvement needed to meet those inequities. CIE data should be used to design community-level interventions as well as inform community level investment and policy.

Accountability: A network of partners will hold themselves and one another to co-developed goals. Necessary to this effort are transparent, accessible agendas and processes.



Shared Power

- How are you being intentional and thoughtful about representation across sectors?
- What are some ways you can acknowledge power dynamics in a setting and be explicit in designing processes to address these dynamics?
 - Ex: Who regularly makes concessions in order to attend meetings and participate in the governance body? How can these imbalances be addressed to be more equitable and inclusive?
- How are you recognizing and valuing the insights that each sector/organization brings to the group (vs valuing some forms of expertise more than others)?
- How are you integrating community voice at the highest levels of decision making?



Capacity Building

- Do you have set aside time to build trust and relationships? How is this commitment preserved in the face of constraints and competing demands?
- How are you creating space and time for exchange of knowledge?
- How do you build and support community infrastructure in a way that allows people to do their job easier and more efficiently?



Advocacy

- How are you centering community (specifically consumer/patient/CBO) voice in everyday practice?
- Are you monitoring outcomes to assess whether interventions are reducing racial inequities?
- Are you creating spaces to share feedback on what's needed/not working?
- Are you being strategic with engaging key stakeholders to mobilize for advocacy?



Data Stewardship

- **Do you have a process to determine who gets access to data and how data are used?**
 - Who defines priority measures?
 - Who interprets trends?
 - Who drives the narrative?
- **Do you have a policy and ethics committee to review data on a consistent basis?**
- **What are specific policies and procedures supporting client data ownership?**
 - Ex: User-friendly to revoke data sharing at any time, have access to their records, customize data privacy, etc.?



Accountability

- How are you being transparent to your network of partners and the broader community (i.e., including potential partners or community residents)?
- How are you communicating updates on a consistent basis, in an inclusive and accessible manner?
- Are you naming or acknowledging the limitations in your decisions/actions?
- How are you monitoring for and responding to unintended consequences as they arise?



Reflection

- What governance design principles resonate with you the most? Why?
- What is something you plan to do differently in your role to support these design principles?



How We Can Position Communities to Lead?

Speakers



Damon Francis

Health Leads



Tanissha Harrell

211/CIE San Diego

T₁ R₁ U₁ S₁ T₁







COMMITMENT

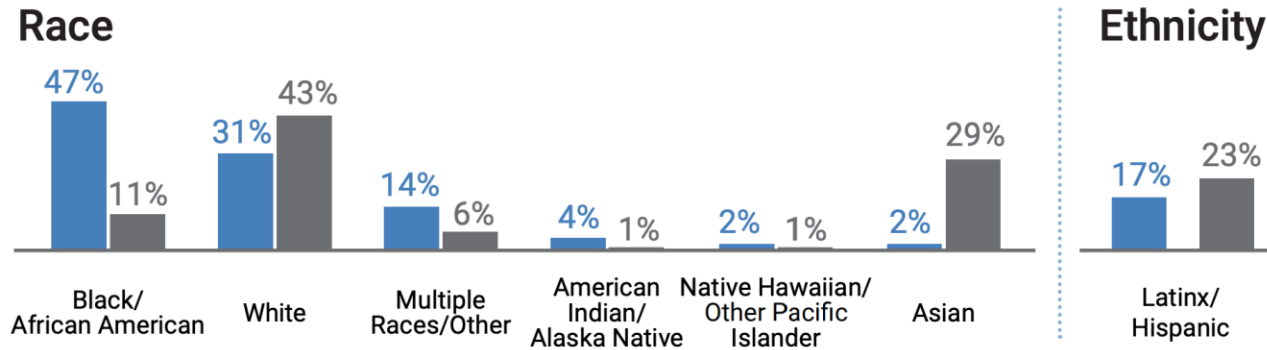
I will be fully committed to the transformative process of myself, through the efforts of this organization.

committed organization promise crime contract legislative contingent health family.1 state process imprisonment commitment



Race and Ethnicity Compared to General Population

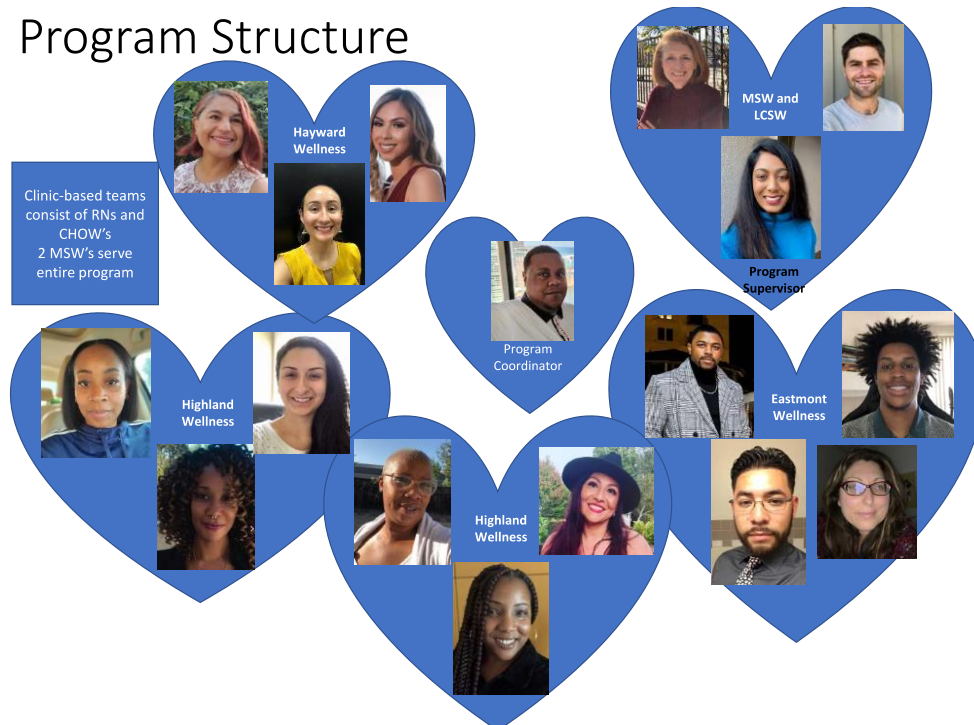
■ 2019 Homeless Population ■ 2017 General Population



New York Times, 2018



Program Structure

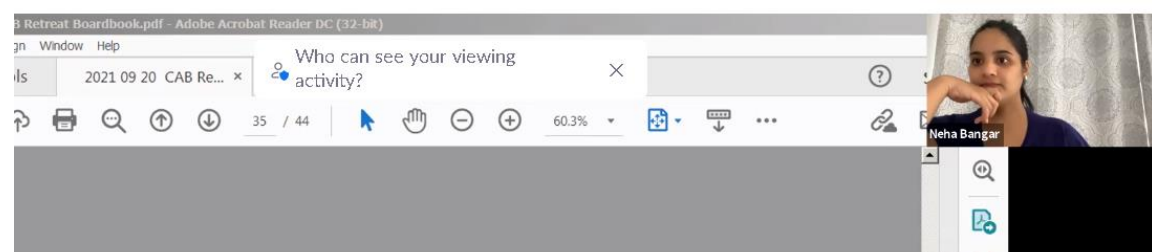


Mobile Dental Phase 1 – Goals

Staffing: 1 DDS at 0.5 FTE

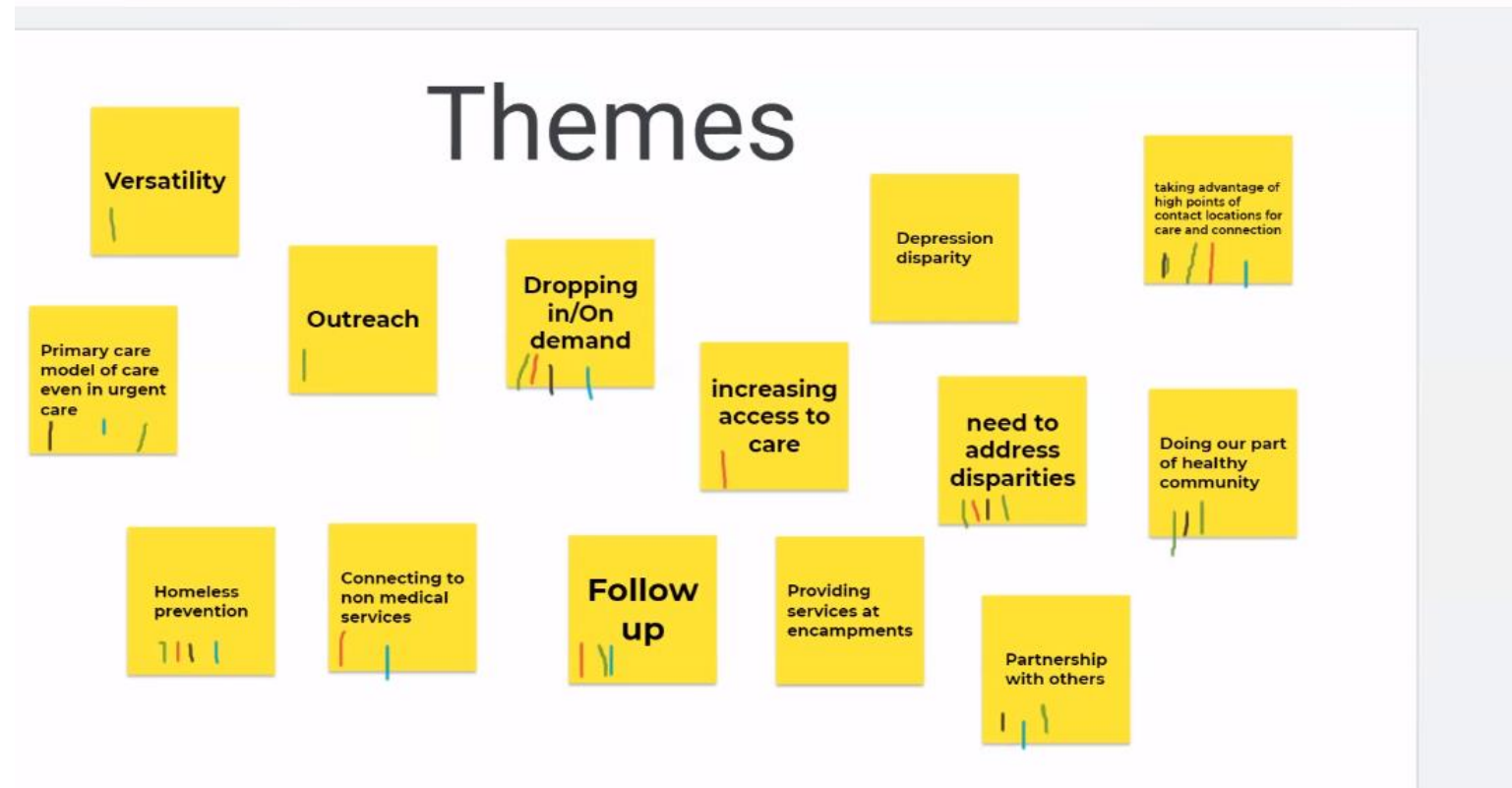
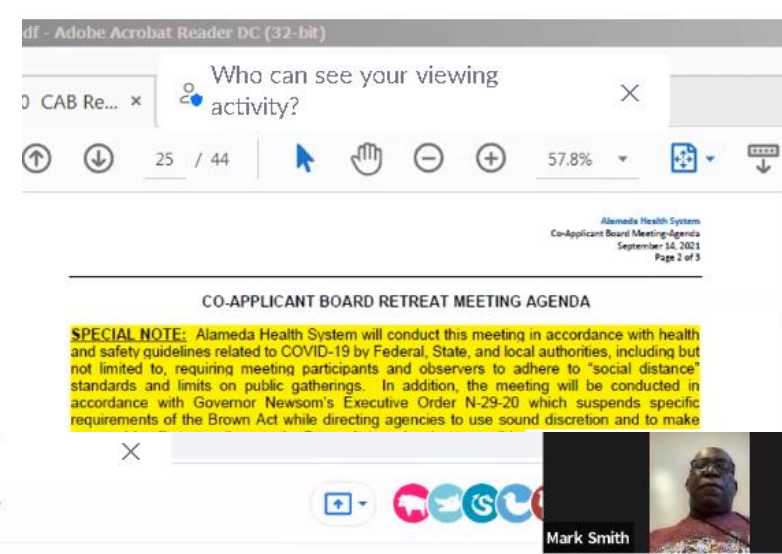
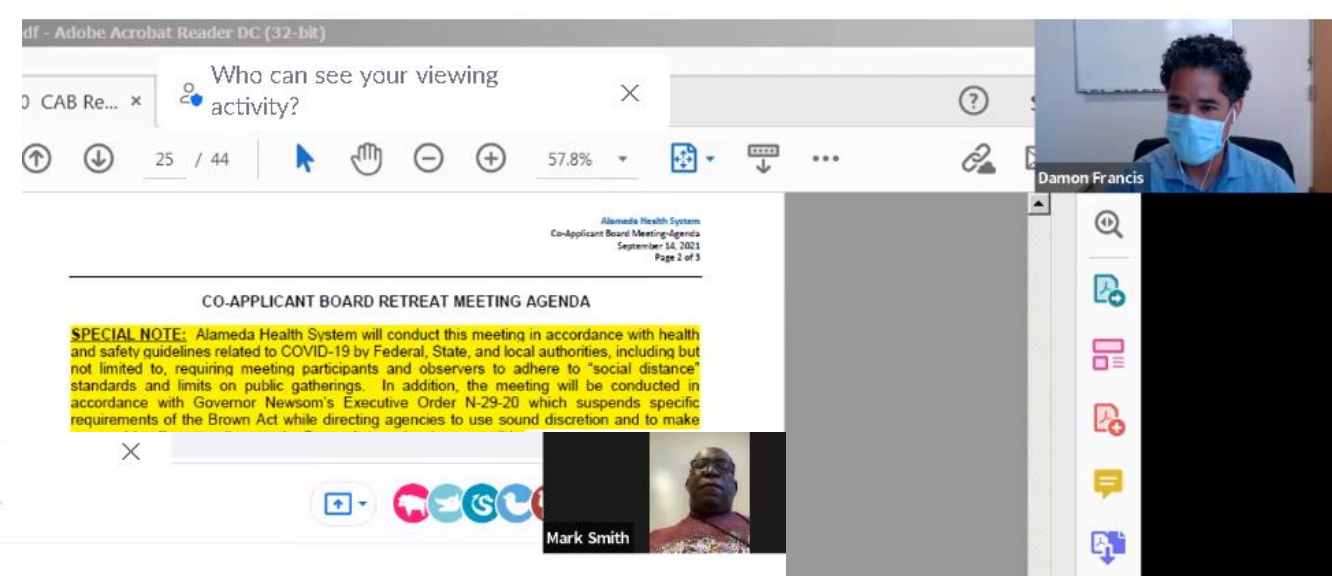
- Dental Screening
- Dental Education and Oral Hygiene Instructions
- Application of Fluoride Varnish
- Distribute Oral Hygiene Kits
- Dental Coordination with ACHCH Shelter Health Services and Highland Dental Clinic for Comprehensive Dental Care or Emergency Treatment





Reviewing the mission of the Homeless Health Center

“The Co-Applicant Board...shall work cooperatively with the Alameda Health System Board of Trustees to support the Homeless Health Center in its mission **to provide comprehensive, quality-driven, affordable and culturally competent care** to the homeless population experiencing homelessness in Alameda County. The Board shall ensure compliance with HRSA grant requirements.”





D.C. Ryan White Planning Council members ousted in Bowser shakeup

Former members question mayor's action, say federal rules may have been violated



PUESTO DE SALUD
PATZUTZ

Defensor Comunitario
del
Derecho a la Salud

Defensor Comunitario
del
Derecho a la Salud

Reflection

- What resonates with you the most? Why?
- How do you build trust? How would you know if you have the community's trust?

Photo References*

References

Slide 1- Photo by [Ronda Dorsey](#) on [Unsplash](#)

Slides 3, 5, and 8- [Mundo Gardens- Cultivating a Healthy Lifestyles through Community Education](#)

Slide 2 - <https://tuftsmagazine.com/issues/magazine/leading-charge>

Slide 4 - <https://conncat.org/mission-%26-history>

Slides 6 and 7 – Internal presentations, Alameda Health System

Slide 9 - <https://vigilanciaysalud.com/vigilancia-en-los-servicios-de-salud-2016/>

Slide 10 - <https://www.washingtonblade.com/2015/10/14/d-c-ryan-white-planning-council-members-ousted-in-browser-shakeup/>

* All web content retrieved August 22, 2022