



Community
Information
Exchange®

Community Information Exchange (CIE) Advisory Board Meeting

June 20, 2023

CIE Advisory Board Meeting

AGENDA

June 20, 2023 • 8:30-9:30 AM

Time	Agenda Item	Presenter
8:30-8:35 am	Welcome & Agenda Overview	Jack Dailey Chair 211 Advisory Board Arnulfo Manriquez Vice Chair 211 Advisory Board
8:35-8:45 am	CIE Updates <ul style="list-style-type: none">CIE SummitLegislative/Project Update: ASCMI, DxP, AB 1011	Karis Grounds Camey Christenson 211 San Diego/CIE
8:45-9:20 am	Discussion: <i>Year End and Metrics 2023/2024</i> <i>Draft of Strategic Goals</i>	Karis Grounds Camey Christenson 211 San Diego/CIE
9:20-9:30 am	Action Items & Meeting Adjournment	Jack Dailey Chair 211 Advisory Board Arnulfo Manriquez Vice Chair 211 Advisory Board
Pre/Post Read	Appendix: <ul style="list-style-type: none">CIE TrendsCIE CalAIM Meeting	

CIE National: CIE Summit

- **CIE Summit**
 - Keynote Topics:
 - A Fundamental Reimagining: How to Cultivate Community-Serving Systems
 - Can We Come to a Consensus on Consent?
 - Creating a shared data infrastructure to support a community-based care coordination system that connects people to social & health services.
 - Over 375 attendees from across the Nation
 - Recording available for those who are interested!



Fiscal Year Metrics



Metrics 2023-2024

Adoption

- *Partners Joining the CIE:* New Organizations on the CIE
- *Logins:* User Login to the system
- *Consents:* Individuals consented into CIE
- *Successful Searches:* % a user searched and resulted in a person

Engagement

- *Records with Shared Data:* Records with more than 1 data source
- *Profile Views:* Records viewed in CIE
- *Program Enrollments:* Program enrollment details on CIE record
- *Care Teams:* Registered Care Team member on CIE record

Intervention

- *Referrals:* Closed-Loop/Direct Referrals in CIE
- *Assessments:* Completion of SDoH assessment
- *Surveys:* Completion of SDoH Survey



Metrics 2023-2024

- What other metrics or outcomes should CIE be looking at within our trend data?
- What other comparison data would be helpful?
- To prepare for fiscal year metrics, what other information would be helpful to set goals for next year?
- What other strategic goals or policies should CIE be focused on?



Draft Strategic Goals



Draft Strategic Goals

- **Enhance and expand external partner experience**
 - Revising orientation to utilization for CIE Network Partners
 - Establish processes, tools, resources, training to support understanding and use of CIE
- **Leverage strategic opportunities between healthcare and social service partnerships (i.e. CalAIM)**
- **Solidify and growth of community voice, establishing process, engagement and ongoing facilitation of feedback from agencies and community members**



OTHER UPDATES & NEXT MEETING

**Agreement on Moving this meeting to
bi-monthly**

**Next Scheduled Meeting:
August 15, 2023 8:30-9:30 AM**



Appendix



CIE Trends and Utilization



CIE Dashboard

	FY Goal	Current	% of Goal	Monthly Trends	All-Time Total
Partners	15	13	87%		132
Adoption Metrics					
Logins	50,000	29,606	59%		137,252
Consents	106,000	46,325	44%		314,255
Successful Searches	50%	32%	64%		26%
Engagement Metrics					
Records with Shared Data	175,000	109,266	62%		109,266
Profile Views	45,000	28,397	63%		100,202
Program Enrollments	150,000	122,224	81%		260,719
Care Teams	3,500	1,530	44%		10,132

Data Source: 211/CIE Information Systems | Reporting Period: 7/1/2022 - 5/31/2023

	FY Goal	Current	% of Goal	Monthly Trends	All-Time Total
Intervention Metrics					
Direct Referrals	40,000	23,275	58%		121,293
SDoH Screenings	N/A	590	N/A		3,587
SDoH Assessments	N/A	62	N/A		128