

Community Information Exchange (CIE) Advisory Board Meeting

June 20, 2023

CIE Advisory Board Meeting AGENDA June 20, 2023 • 8:30-9:30 AM

Time	Agenda Item	Presenter
8:30-8:35 am	Welcome & Agenda Overview	Jack Dailey Chair 211 Advisory Board Arnulfo Manriquez Vice Chair 211 Advisory Board
8:35-8:45 am	 CIE Updates CIE Summit Legislative/Project Update: ASCMI, DxF, AB 1011 	Karis Grounds Camey Christenson 211 San Diego/CIE
8:45-9:20 am	Discussion: Year End and Metrics 2023/2024 Draft of Strategic Goals	Karis Grounds Camey Christenson 211 San Diego/CIE
9:20-9:30 am	Action Items & Meeting Adjournment	Jack Dailey Chair 211 Advisory Board Arnulfo Manriquez Vice Chair 211 Advisory Board
Pre/Post Read	Appendix: CIE Trends CIE CalAIM Meeting	

CIE National: CIE Summit

CIE Summit

- Keynote Topics:
 - A Fundamental Reimagining: How to Cultivate Community-Serving Systems
 - Can We Come to a Consensus on Consent?
 - Creating a shared data infrastructure to support a community-based care coordination system that connects people to social & health services.
 - Over 375 attendees from across the Nation

Recording available for those who are interested!





Fiscal Year Metrics





Metrics 2023-2024

Adoption

- Partners Joining the CIE: New Organizations on the CIE
- Logins: User Login to the system
- Consents: Individuals consented into CIE
- Successful Searches: % a user searched and resulted in a person

Engagement

- Records with Shared Data: Records with more than 1 data source
- Profile Views: Records viewed in CIE
- Program Enrollments: Program enrollment details on CIE record
- Care Teams: Registered Care Team member on CIE record

Intervention

- Referrals: Closed-Loop/Direct Referrals in CIE
- Assessments: Completion of SDoH assessment
- Surveys: Completion of SDoH Survey





Metrics 2023-2024

- What other metrics or outcomes should CIE be looking at within our trend data?
- What other comparison data would be helpful?
- To prepare for fiscal year metrics, what other information would be helpful to set goals for next year?
- What other strategic goals or policies should CIE be focused on?





Draft Strategic Goals





Draft Strategic Goals

- Enhance and expand external partner experience
 - Revising orientation to utilization for CIE Network Partners
 - Establish processes, tools, resources, training to support understanding and use of CIE
- Leverage strategic opportunities between healthcare and social service partnerships (i.e. CalAIM)
- Solidify and growth of community voice, establishing process, engagement and ongoing facilitation of feedback from agencies and community members





OTHER UPDATES & NEXT MEETING

Agreement on Moving this meeting to bi-monthly

Next Scheduled Meeting: August 15, 2023 8:30-9:30 AM





Appendix

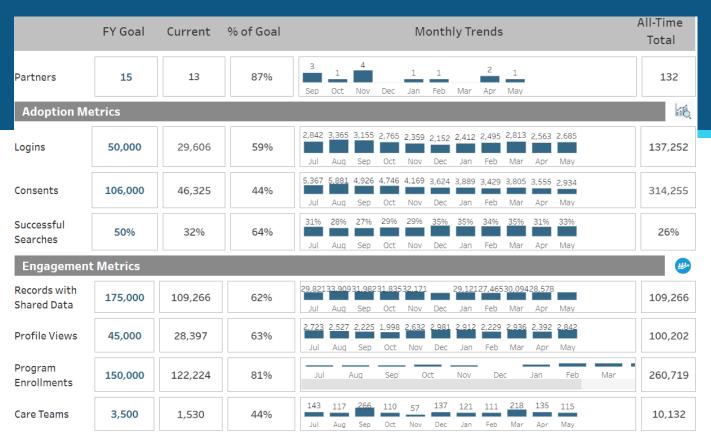




CIE Trends and Utilization







CIE Dashboard

Data Source: 211/CIE Information Systems | Reporting Period: 7/1/2022 - 5/31/2023

