

# Community Information Exchange (CIE) Advisory Board Meeting

January 17, 2023

# CIE Advisory Board Meeting AGENDA January 17 • 8:30-9:30 AM

Time	Agenda Item	Presenter
8:30-8:35 am	Welcome & Agenda Overview	Jack Dailey Chair 2-1-1 Advisory Board Arnulfo Manriquez Vice Chair 2-1-1 Advisory Board
8:35-8:45 am	<ul> <li>CIE Updates</li> <li>San Diego County-Medi-Cal Health Plans</li> <li>CIE Summit Virtual Event-June 7-8<sup>th</sup>, 2023</li> <li>RWJF-Community of Practice</li> </ul>	Karis Grounds Camey Christenson
8:45- 8:55 am	<ul><li>CIE Membership Workgroup</li><li>Lupe Flores</li><li>Imani T. Robinson</li></ul>	Jack Dailey Chair 2-1-1 Advisory Board
8:55-9:25 am	Overview/History of Data/Informatics with CIE	Karis Grounds Alana Kalinowski
9:25-9:30	Action Items & Meeting Adjournment	Jack Dailey Chair 2-1-1 Advisory Board Arnulfo Manriquez Vice Chair 2-1-1 Advisory Board
Pre/Post Read	Appendix:     CIE Trends     CalAIM Workgroup	

### Updates for CIE Network

San Diego Health Plans Update

Draft CIE Virtual Summit/Event June 7-8, 2023



Managed Care Plans	Counties
Blue Cross of California Partnership Plan ("Anthem")	Alpine, Amador, Calaveras, El Dorado, Fresno, Inyo, Kern, Kings, Madera, Mono, Sacramento, San Francisco, Santa Clara, Tuolumne
Blue Shield of California Promise Health Plan	San Diego
CHG Foundation d.b.a. Community Health Group Partnership Plan	San Diego
Health Net Community Solutions, Inc.	Amador, Calaveras, Inyo, Los Angeles (with subcontract to Molina for 50% of membership), Mono, Sacramento, San Joaquin, Stanislaus, Tulare, Tuolumne
Molina Healthcare of California	Riverside, Sacramento, San Bernardino, San Diego, (and in Los Angeles subcontractor to Health Net for 50% of membership)





## RWJF: Community of Practice

Can CalAIM Solve the Systems Integration Challenge? Identifying Key Facilitators of Cross-Sectoral Care Coordination for Complex Needs Individuals

Our specific aims are:

- 1) To assess how well CalAIM succeeds at integrating social service organizations into care coordination for Medi-Cal members, particularly for Medi-Cal members who are Black, Indigenous, Latinx, or belong to another community of color that is disadvantaged by racism;
- To identify organizational and community-level factors that are associated with successful integration of SSOs, particularly for BIPOC Medi-Cal members;
- 1) 3) To develop recommendations for how to improve CalAIM's cross-sector integration efforts as well as similar cross sector integration efforts in other states.





# CIE Membership Workgroup





## CIE Membership Update

- Lupe Flores, Chicano Federation, At-Large Seat
- Imani T. Robinson, Community Member/Lived Experience Expert

Moving CIE Advisory Board Membership Meeting to Ad-Hoc, since majority of seats are filled





# Topic: Use of Data within the CIE





### Overview of Data

- CIE Trends (annual goals and metrics)
- Partner Utilization Reports
- Patient Matching/Member Matching Reports
- Community Dashboard
- Data Integration

# Data Insights

Successes	Challenges
We have a lot of data	Customization of Reporting
Evolution of reporting and other tools that have made it easier to access and interpret	Recognition of data contributors and CIE Network representation within that data and limitations
Partnerships with research and other stakeholders to help analyze the impact of the CIE Network Partners and CIE	Use of Data; too much data that can feel overwhelming to use
Leveraging of data into other organizations, measurement, analysis or understanding of client needs	Input from community members (community voice is including in plan for this year)

Other insights or feedback we are missing?

# DATA INPUT





# **Opportunities**

- How can we be better stewards of data contributors; better acknowledge and value CIE Network Partners input on the data?
- How do help promote to use of CIE data?
- What are other reporting would be helpful? How do we get input on what is needed?
- Who else should we be partnering with to expand/analyze our data?



# OTHER UPDATES & NEXT MEETING

February 21, 2023 8:30-9:30 AM





# Appendix

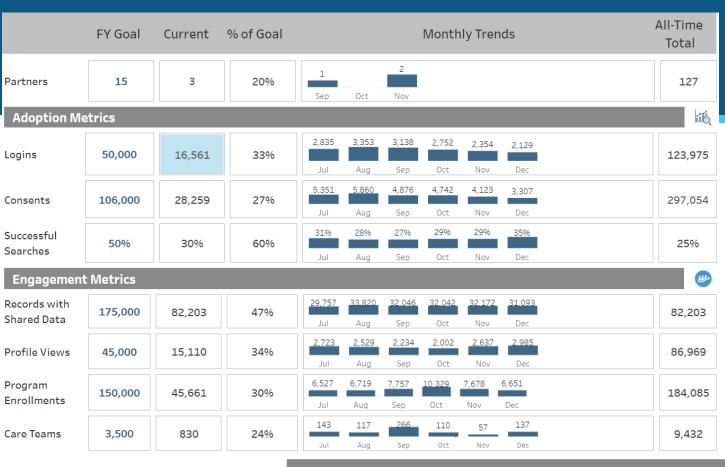




# CIE Trends and Utilization

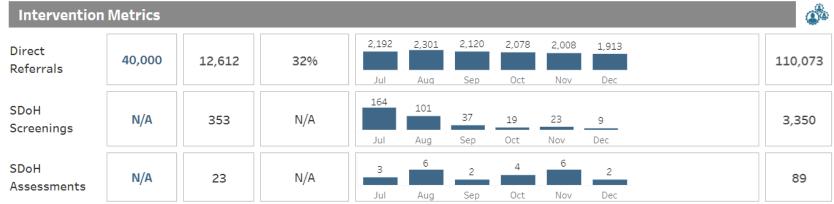






## CIE Dashboard

- Slight increase in successful searches among CIE Network
- Logins dropped in December, although profile views increased slightly
- Conducting additional assessment on direct referral options



# CIE CalAIM Workgroup





### Key Highlights in December

#### **DHCS Email and Plan Changes**

Announced PATH Collaborative Facilitator: Intrepid Ascent

CITED Funding Announcements Delayed until: January 2023

**SDAIM Hosted Provider Input Sessions in December** 

Three CalAIM Providers Joined CIE: Serene Health, Titanium Health and Partners in Care Foundation

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### Provider Workgroup Update

#### **Top Priorities:**

- ECM payment structures and type of encounter to generate payment (successful vs unsuccessful encounter; not paid for unsuccessful encounters; not paid for outreach and engagement efforts)
- Lack of TELs, inconsistency in timing and size of TELs, lack of communication regarding TELs;
   difficult to plan and staff appropriately
- Restrictions/caps on services challenges with authorization/reauthorization requirements and processes; payment and cap on services not sufficient to meet client needs
- Documentation requirements medical necessity documentation; duplicate documentation requests
- Transportation challenges requesting updated materials from each plan, summarize updated transportation information based on new APL
  - Next steps: Planning to share with plans as next step, what approach steps

# **Z-Code Approach**

- 1. Compile all SDoH ICD-10/z-codes (DHCS priority list)
- 2. Master mapping plan to match existing CIE data with ICD-10/z-codes definitions
- 3. Identify any missing fields or opportunities to better collect descriptions
- 4. Seek feedback on mapped data sets and upcoming opportunities (CalAIM Workgroups & other meetings)
- 5. Develop reporting template to populate ICD-10 codes for health plans and other key stakeholders
- 6. Ability to auto-populate or manually populate alerts within CIE client portal with z-code information

#### **Existing alerts:**

- Emergency Transport
- Arrest
- Health condition and food insecurity/housing status change
- New Care Team Member
- Missed Appointment
- NEW: Z-code

#### **DHCS Priority SDOH Codes**

Code	Description	
Z55.0	Illiteracy and low-level literacy	
Z59.0	Homelessness	
Z59.1	Inadequate housing (lack of heating/space, unsatisfactory surroundings)	
Z59.3	Problems related to living in residential institution	
Z59.4	Lack of adequate food and safe drinking water	
Z59.7	Insufficient social insurance and welfare support	
Z59.8	Other problems related to housing and economic circumstances (foreclosure, isolated dwelling, problems with creditors)	
Z60.2	Problems related to living alone	
Z60.3	Acculturation difficulty (migration, social transplantation)	
Z60.4	Social exclusion and rejection (physical appearance, illness or behavior)	
Z62.21	Child in welfare custody (non-parental family member, foster care)	
Z62.810	Personal history of physical and sexual abuse in childhood	
Z62.811	Personal history of psychological abuse in childhood	
Z62.812	Personal history of neglect in childhood	
Z62.819	Personal history of unspecified abuse in childhood	
Z62.820	Parent-biological child conflict	
Z63.0	Problems in relationship with spouse or partner	
Z63.4	Disappearance & death of family member (assumed death, bereavement)	
Z63.5	Disruption of family by separation and divorce (marital estrangement)	
Z63.6	Dependent relative needing care at home	
Z63.72	Alcoholism and drug addiction in family	
Z65.1	Imprisonment and other incarceration	
Z65.2	Problems related to release from prison	
Z65.8	Other specified problems related to psychosocial circumstances (religious or spiritual problem)	



