



Community
Information
Exchange

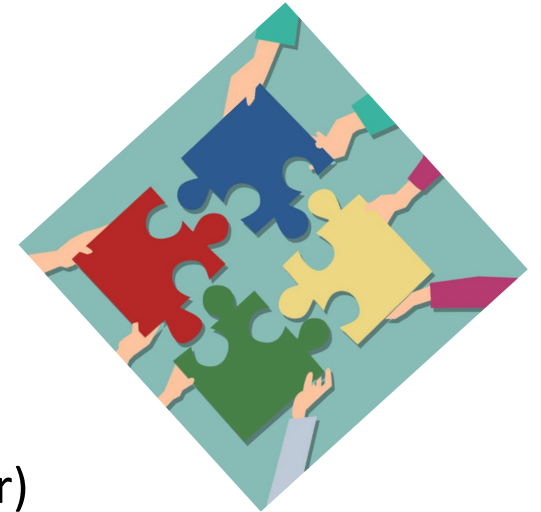


San Diego ASCOMI Pilot Project Overview



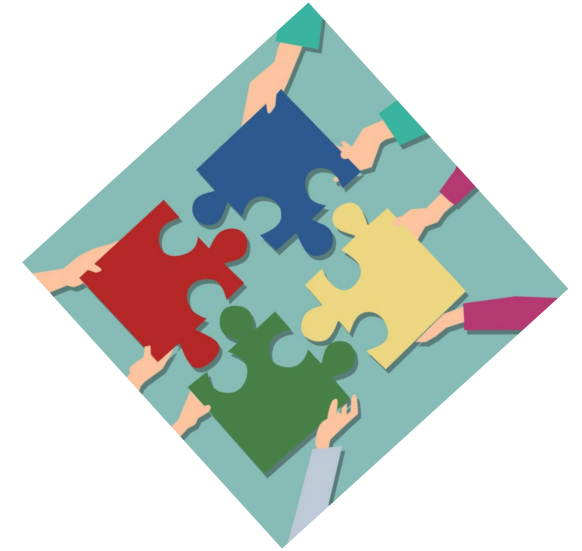
Introductions: SanDiego ASCMI Pilot Partners

- **211 San Diego / Community Information Exchange (CIE)**
- **County of San Diego Health and Human Services Agency**
 - Behavioral Health Services
 - Medical Care Services
 - San Diego Advancing and Innovating Medi-Cal Unit (SDAIM)
- **Health Net (MCP)**
- **McAlister Institute** (Community Supports Provider, DMC/DMC-ODS Provider)
- **Metropolitan Area Advisory Committee on Anti-Poverty** (MAAC) (SMHS Provider)
- **People Assisting the Homeless** (PATH) (Community Supports Provider and SMHS Provider, previous Whole Person Care and Enhanced Care Management provider)
- **Integrated Health Partners** (Local consortium of community-based health centers)
- **San Diego Health Connect** (Health Information Exchange HIE)
- **San Ysidro Health** (ECM Provider)



Introductions: ASCMI Pilot Project Partners

- **MAAC**
 - Casa De Milagros
 - Nosotros
- **PATH**
 - Community Supports
 - Interim Housing
 - Homeless Outreach
 - C3 Program
- **McAlister Institute**
 - North County Women's Recovery Center
 - East County Regional Recovery Center



ASCFI Pilot Webpage

ASCFI Pilot Resources

▼ Electronic Client Consent (8 Languages)

- [English Form](#) [Spanish Form](#)
- [Arabic Form](#) [Chinese Form](#)
- [Tagalog Form](#) [Vietnamese Form](#)
- [Russian Form](#) [Farsi Form](#)

Download Paper Client Consent Form (8

Languages)

- [English Form](#) [Spanish Form](#)
- [Arabic Form](#) [Chinese Form](#)
- [Tagalog Form](#) [Vietnamese Form](#)
- [Russian Form](#) [Farsi Form](#)

▼ FAQ's & Training Resources

- [FAQ's \(English\)](#) [FAQ's \(Spanish\)](#) [FAQ's \(Russian\)](#)
- [FAQ's \(Tagalog\)](#) [FAQ's \(Chinese\)](#) [FAQ's \(Farsi\)](#)
- [FAQ's \(Arabic\)](#) [FAQ's \(Vietnamese\)](#) [Training](#)
- [List of CIE Providers](#)

▼ Provider Evaluation

- [Electronic Provider Submission Form](#)

▼ QR Code & Link

Share this QR Code with participants. They can choose to provide feedback on the ASCFI form.



ASCFI Pilot Training Overview



ASCFI Pilot Resources

The CIE team met several times with the Provider agency staff to develop site-specific workflows. The CIE team developed a pilot-specific website to host all training materials and resources. The training materials developed were presented to the full project team for review. The trainings were deployed to 34 individual staff members across the three provider organizations at separate, organization-specific, training sessions.

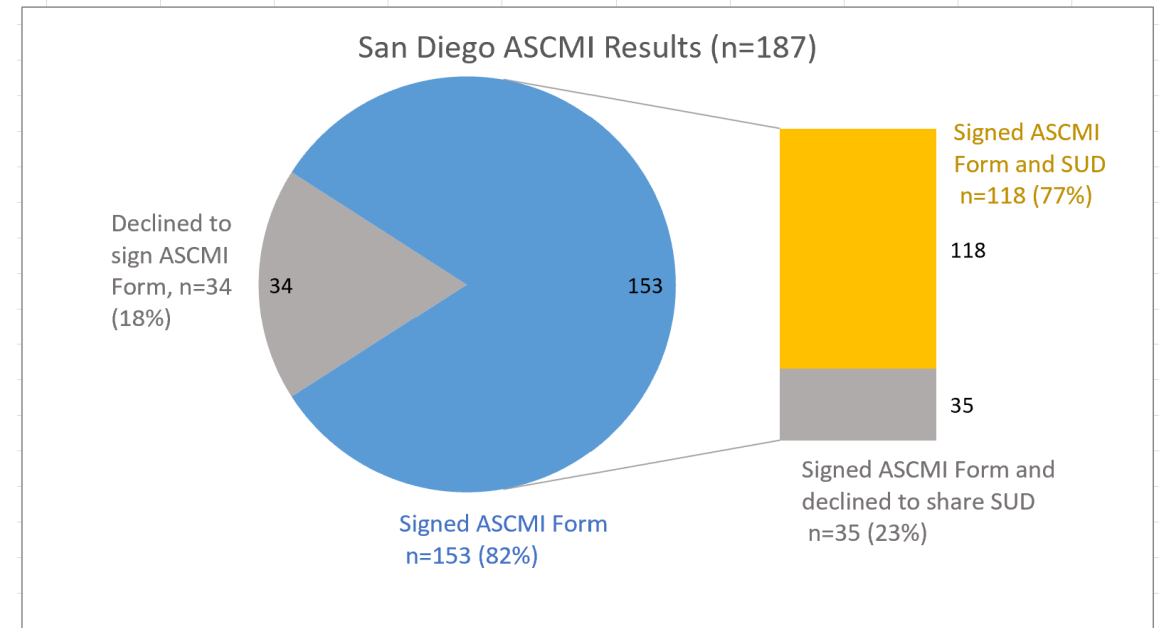
The ASCFI Pilot training curriculum included:

- *Pilot Overview – Why This Matters*
- *Overall Pilot Objectives and Workflows*
- *Consent Management: How to Access Resources and Materials*
- *Materials Overview: ASCFI Authorization Form; FAQs; QR Link*
- *Talking Points: Conversation Starters/Real Talk*
- *How to Submit Evaluation Documentation*
- *Post-Training Survey*



San Diego ASCMI Pilot Results

- **187 unique individuals** were presented the ASCMI Form
- **153 (82%)** signed the ASCMI Form
- **118 (77% of signers)** shared SUD info
- **Term: 4 weeks** (5/24/2023 – 6/23/2023)



ASCFI Project Feedback

The overwhelming majority (94%) strongly agreed or agreed having a standardized universal consent form would improve care coordination. (100% of MCP/County staff)

A few front line respondents shared concerns about the administrative burden another consent form would require if it would not replace the many existing consenting forms already required.

“As a provider we need to figure out a way to have less consents to obtain. The administrative burden is problematic and our residents are eager to get connected to services that require eligibility information and because of scarce resources, it’s heart-breaking when paperwork gets in the way of getting people the help they need.”



ASCFI Project Feedback – Next Steps

90% of Pilot partner respondents strongly agreed DHCS is ‘critical to the development of a standardized universal consent.’

Next steps: San Diego pilot partners remain committed to assisting in the implementation of a standardized universal consent that include sensitive behavioral health and substance use information.

“Having a standardized consent and standardized process approved at the State level for use and access would decrease administrative burden and improve timely access across the continuum of care as well as the overall satisfaction rate in Medi-Cal. We can focus more on meeting the needs and overall health and well-being of the beneficiaries versus the "paperwork" - especially if we can put the consent in a centralized trusted location like CIE and shared with San Diego Health Connect.”



ASCFI Project Feedback – Recommendations

- **DHCS continues leadership** role in the development and deployment of a standardized universal consent, inclusive of SUD/42 CFR Part 2 regs
- **Managed Care Plans are meaningfully involved**
- **Pilots need a phase 2** – build on learnings/success. Communities are ready and eager!

Thank you!

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